

2016 Annual Report



Our Vision: The Goodyear Police Department is committed to excellence, continually pursuing innovation and change. We maintain the public trust through personal responsibility, professionalism, and integrity.



Message from the Chief of Police

It is my pleasure to present the 2016 annual report on behalf of the Goodyear Police Department. The purpose of this report is to provide important information about the department, which is published to outline the department's accomplishments throughout the previous year to include: program information, construction project updates, budget and staffing.

The Goodyear Police Department strives to be a model agency in the law enforcement community, leading our profession with integrity, transparency, and innovation. We believe in promoting organizational strategies that support the six pillars of policing as outlined in the Task Force on 21st Century Policing. The Goodyear Police Department adheres to the six pillars, which include: Building Trust & Legitimacy, Policy & Oversight, Technology and Social Media, Community Policing & Crime Reduction, Training & Education and Officer Wellness & Safety. Even before the Task Force announced these six pillars, the Goodyear Police Department was focused on these areas as standard for our officers.

A major accomplishment during 2016 was the completion of our new state-of-the-art 21,000 square foot police operations building. Back in 2014, all employees were invited to gather with the design and architectural team, putting the pencil to the paper and making their wishes known. After options were discussed, the dream began to materialize and became real. Upon taking into account the wishes of police department employees, the designers were able to create that vision. On December 19, 2016, those dreams became a reality, and the grand opening/ribbon cutting ceremony took place at the new Goodyear Police Operations Building. This building is the new home to Patrol, K-9, Traffic, Records, and Towing Administration.

Another accomplishment, a long time in the works, was the implementation of the police worn body camera program. After months of research, as well as awaiting updates in technology, the initial deployment of the program occurred in June with our first patrol squad. In the beginning of November, all patrol lieutenants, sergeants and officers, traffic officers, and K9 officers implemented the body cam program, which has been a huge success.

Community policing continues to be a philosophy we value and a top priority for the Goodyear Police Department. The Coffee with a Cop events occur quarterly and rotate locations throughout the city. Dates and locations are updated on the police department webpage and on social media. The department continues to use Facebook and Twitter and has expanded its use of social media to now include Nextdoor.com.

The past year has been an exciting one for the Goodyear Police Department with a "new home" for officers, the addition of several new officer positions, a records position and a new management assistant. We continue to put the safety of the community first with proactive policing programs and an additional police squad actively patrolling the streets of Goodyear to ensure the safety and peace of mind of the community we serve. Our accomplishments could not have been realized without the teamwork, professionalism, and dedication of all of our outstanding employees; it is their efforts that make us a premier law enforcement agency in Arizona.



A handwritten signature of Jerry Geier in black ink, written in a cursive style.

Jerry Geier, Chief of Police

About the city of Goodyear, Arizona

Located in Metro Phoenix, Goodyear is a leader in the Valley that provides great opportunities for families and businesses to realize their full potential. Nestled near the Estrella Mountains and a mere 20 minutes west of downtown Phoenix, Goodyear offers all the advantages of a growing community, with all the cultural and entertainment

resources that the Phoenix metro area has to offer. Scenic mountain views, desert vistas, wide open spaces, golf courses, lakes, parks and palm-lined streets have already attracted residents who are among the most affluent and best educated in the state.

Goodyear is the Spring Training and player development home of Major League Baseball's Cleveland Indians and Cincinnati Reds. The city boasts companies with household names, such as Lockheed Martin, Sub-Zero, Cancer Treatment Centers of America, Amazon.com, AeroTurbine, Macy's-Bloomingdales, Dick's Sporting Goods and more. In addition, 320+ sunny days assure an active lifestyle year-round, and our many beautiful master-planned communities ensure solid home values for all life stages - singles, families, empty-nesters, those in their golden years, frontline workers and executives.

Mayor and Council

Goodyear operates under the Council-Manager form of government. The City's Charter provides for six councilmembers and a mayor, elected at large on a non-partisan ballot. Councilmembers serve the citizens by acting as the legislative and policymaking body for the city. The Council adopts ordinances and resolutions and takes necessary actions to achieve the best interest of the citizenry. In doing so, they set forth the vision and guiding principles for the city, and provide a forum for active public participation and input. The Council frequently acts as representatives of the city's interests on various regional bodies and at the state level.

Goodyear is a city with a tremendous community spirit, as exemplified by winning two prestigious national awards in - the All-America City Award and City Livability Award. The city is truly "Geared for Growth", and the future truly looks bright!



Top row (left to right): Joe Pizzillo, Vice Mayor Sheri Lauritano, Joanne Osborne, and Bill Stipp. Bottom row (left to right): Wally Campbell, Mayor Georgia Lord, and Sharolyn Hohman.



*Demographic Profile:

Total population (estimate): 78,189
Median age (years): 36.7
Median household income: \$69,078
Median owner-occupied housing value: \$205,539

**Educational Attainment:

High school graduate or higher: 92%
College Educated Workforce: 66.7%

*Maricopa Association of Governments 2015 population estimates and American Community Survey 2014; **American Community Survey 2014



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Strategic Goals

The Goodyear Police Department is a professional and progressive organization that takes great pride in providing excellent customer service to our community.

Department staff realizes the importance of excellence in service provision, accountability, and quality communication with the community we serve, while above all maintaining thoughtful stewardship of public resources.

The City Council sets its long-range direction for the city through a Performance Management framework, which ties together the various planning, prioritization, and performance measurement efforts that have been established. It is this guidance that is used to align activities and how the city ensures that goals are consistently being met in an effective and efficient manner. The city's Strategic Action Plan is an integral part of the performance management system, which translates the long-term General Plan vision into strategic, actionable activities over a three-year period. It also integrates feedback from the Citizen Satisfaction Survey, as well as emerging needs and priorities of the community.

The City Council adopted the first formal Strategic Action Plan on April 8, 2013. While departments have had individual strategic plans guiding their activities, this was the first city-wide plan that has been adopted since 2002. This plan establishes the city's vision and mission, and also identifies priority focus areas for strategic initiatives that helps define goals and actions for the next three years.

The Strategic Action Plan has four focus areas:



Fiscal and Resource Management (Governance)

The city of Goodyear will implement innovative and responsible policies and business practices to effectively manage its fiscal and human resources. The City will maintain a stable financial environment that is transparent and that maintains an outstanding quality of life for our citizens. Business practices will be efficient, business friendly, and ensure exceptional customer service to all stakeholders and citizens.



Economic Vitality (Effective Mobility and Reliable, Well-maintained infrastructure)

The city of Goodyear will seek diverse, high quality development, and will foster local jobs through the strategic pursuit of industries including renewable energy, engineering, technology, aerospace, medical, manufacturing, and internet fulfillment. Business investment and sustainability will be fostered through streamlined processes, strategic marketing, developing ongoing relationships, and encouraging tourism.



Sense of Community

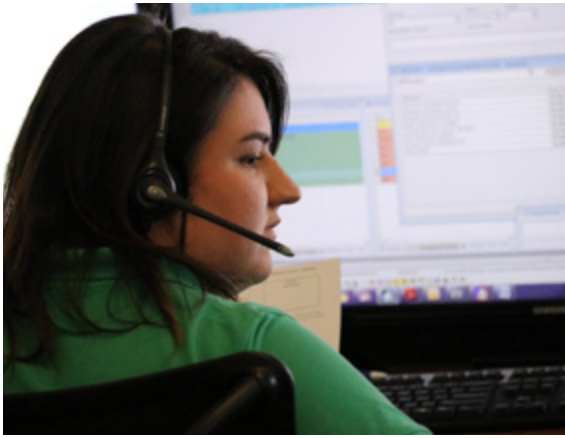
The city of Goodyear will provide programs, gathering places, and events where the community can come together to participate in opportunities of learning and recreation. Sustainable relationships with the community will be cultivated through citizen engagement, outstanding customer service, and clear, accessible communication.



Quality of Life (Includes Safe Community)

The city of Goodyear will implement programs and projects that create a clean, well-maintained, safe, and sustainable environment and that provides citizens with opportunities for an engaged, healthy, and active lifestyle.

The city strives to deliver outstanding customer service as staff carries out day-to-day services such as public safety and keeping streets, parks, and water safe and clean. The city also carries out strategic initiatives – those things that are above and beyond the daily delivery of service that help build a great city and provide an excellent quality of life to citizens.



Strategic Goals

The city's strategic direction is carried out in day to day operations by each department. To this end, the police department uses its own strategic plan as a long term blueprint

to follow and communicate our progress to stakeholders. The plan is updated annually on the calendar year to provide a basis for budget preparations and to validate the future needs of the department in serving the community. The plan also serves the important role of educating and informing our customers about goals we plan to reach and including them as partners in our mutual success.

The Goodyear Police Department's current strategic plan focuses on five primary goals: **Leadership and Ethics, Crime Reduction / Improve Quality of Life, Technology Improvements, Traffic Safety, and Enhancing Agency Efficiency / Effectiveness**. Each of the police department goals supports City Council direction through enhancing community, resource management, and quality of life, and the overall vitality of the community by reducing and eliminating the impacts of crime.

Leadership and Ethics

We will foster ethical leaders at all levels of the organization through the implementation of ethics and leadership based training, succession planning, mentoring, and role model based leadership. Through these actions, we will promote initiative, creative problem solving, and encourage decision making at the lowest possible level to enhance trust among all tiers of the organization and within the community.

Crime Reduction/Improve Quality of Life

The Goodyear Police Department is committed to a healthy and prosperous community. We are dedicated to building a community that is resistant to crime, criminal activity, and the impacts of crime. We will achieve this through an effective use of our resources and fostering a healthy relationship with the community and visitors we serve.

Technology Improvements

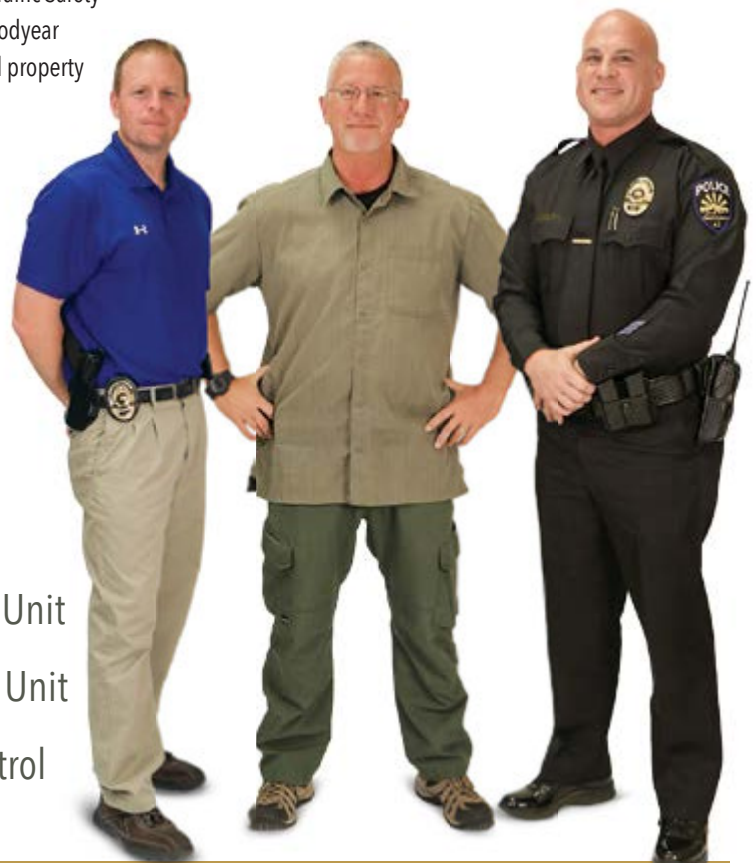
We will utilize technology to be more efficient in achieving the mission of the department by focusing on keeping existing technologies operational to a high level, conducting ongoing research and industry benchmarking, and bringing in beneficial new technologies and practices as they are available.

Traffic Safety

We strive to constantly improve the safety for motorists, pedestrians, and bicyclists that utilize the traffic ways in the city of Goodyear. This will be accomplished through using DDACTS—"Data Driven Approaches to Crime and Traffic Safety"—via effective communication with the community and city engineering. The Goodyear Police Traffic Unit will strategically enforce areas of concern related to injury and property damage caused by collisions.

Enhancing Agency Efficiency/Effectiveness

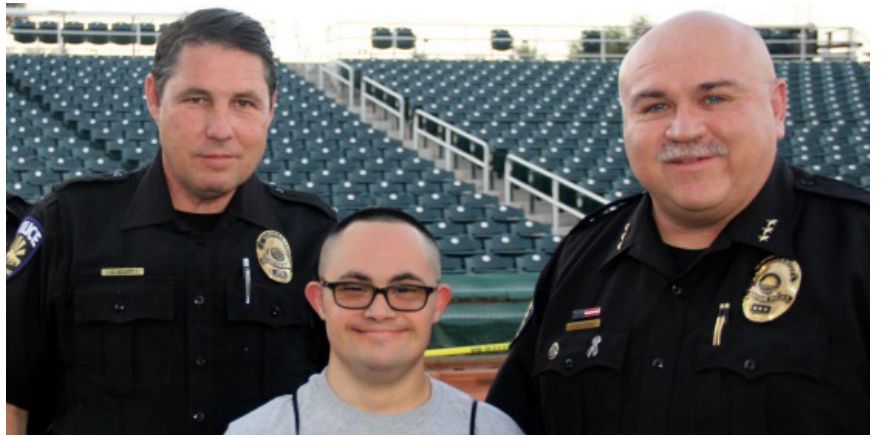
The Goodyear Police Department is committed to effective and efficient operations. It is imperative the police department develop and maintain a business infrastructure that consistently reflects the best strategies in policing, including the management of our resources and provision of services to the public.



Sgt Justin Hughes, Professional Standards Unit

Sgt Mike Henderson, Property Crimes Unit

Officer Chip Kirk, Patrol



Measures of Success

To achieve our mission, measurement of progress is critical. The department established indicators relating to overall success of the department and our mission.

- Prompt, professional and effective response to emergencies as evidenced by responding to Priority 1 (emergency) calls.
- Proactive and aggressive traffic enforcement, targeting DUI enforcement, and the minimization of the impacts of accidents.
- City crime statistics by crime type, as tracked monthly through Uniform Crime Reporting (UCR), targeting a consistent reduction of crime and crime impacts to the city.

Priority 1 response time is a reflection of how the department is leveraging internal resources in such a way to respond to all calls rapidly but safely. Goodyear officers continue excellent response times for Priority 1 calls, with a 3 minute average that was well below the target time of 5 minutes. Dispatch also maintained a standard five second answer time for 911 calls.

	Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	Avg
Incoming Call Volume	8,972	9021	10,241	9,192	9,969	10,001	9,753	9,571	9,168	9,002	9,116	9,233	9,437
Time to Answer 911 (seconds)	5	5	5	5	5	5	5	5	5	5	5	5	5

	Jan	Feb	Mar	April	May	June	July	August	Sept	Oct	Nov	Dec	Avg
Average Priority 1 Response Time – Patrol	02:44	03:45	03:08	03:40	03:15	03:03	03:50	02:39	03:35	04:04	03:23	04:52	03:29
Average Priority 1 Citizen Focused Response Time	03:46	05:45	04:40	04:47	04:21	04:12	04:25	03:49	04:50	04:59	04:25	06:10	04:40

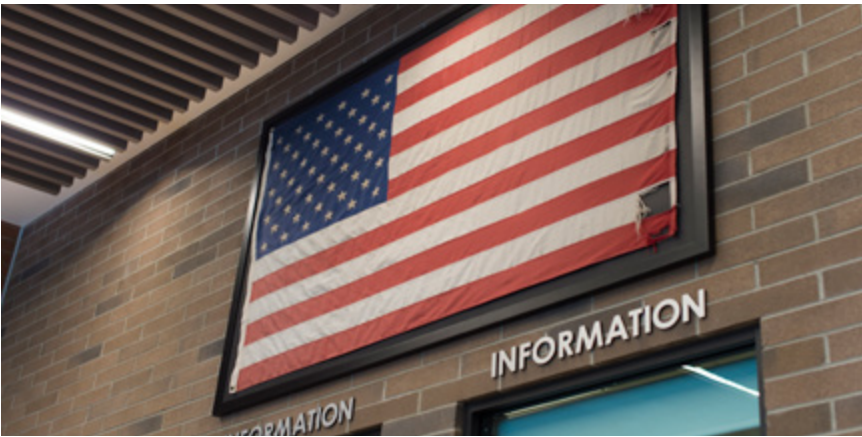
UCR Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD	Avg/Month	2016
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	Arson
Homicide	0	0	0	0	0	0	1	0	0	0	0	0	1	0.08	Homicide
Rape	0	3	1	2	0	2	0	0	1	1	1	1	12	1.00	Rape
Robbery	4	3	2	4	3	3	2	1	1	0	1	3	27	2.25	Robbery
Aggravated Assault	5	4	14	7	13	13	8	14	14	18	9	8	127	10.58	Aggravated Assault
Burglary	27	24	23	28	35	35	25	36	43	29	22	32	359	29.92	Burglary
Theft	124	121	146	157	138	130	121	109	127	145	127	120	1565	130.42	Theft
Vehicle Thefts	13	7	9	10	12	9	8	13	18	13	20	8	140	11.67	Vehicle Thefts
Total Part 1 Crime 2016	173	162	195	208	201	192	165	173	204	206	180	172	2231		Total Part 1 Crime

UCR Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD	Avg/Month	2015
Arson	3	1	3	0	0	0	3	0	0	0	0	0	10	0.83	Arson
Homicide	0	0	1	0	0	0	0	0	0	0	0	0	1	0.08	Homicide
Rape	0	2	3	2	-1	2	2	2	1	1	2	1	17	1.42	Rape
Robbery	1	1	2	1	1	0	2	1	1	2	2	1	15	1.25	Robbery
Aggravated Assault	9	9	8	11	9	8	10	5	12	7	11	13	112	9.33	Aggravated Assault
Burglary	31	33	33	32	28	41	45	26	29	33	30	45	406	33.83	Burglary
Theft	99	83	107	115	116	107	102	111	96	107	92	142	1277	106.42	Theft
Vehicle Thefts	9	8	7	8	11	5	8	11	9	9	8	12	105	8.75	Vehicle Thefts
Total Part 1 Crime 2015	152	137	164	169	164	163	172	156	148	159	145	214	1943		Total Part 1 Crime

Monthly Average Up from 2015

Monthly Average Down from 2015

Goodyear has a strategic goal to create a secure, well-regulated, well-maintained community that is healthy, attractive and an appealing place to live and work. It is critical to monitor trends by crime type in order to respond with the appropriate resources for the safety of people and property.



Police Operations Grand Opening

With the formal adoption of the first city Strategic Action Plan in 2013, the City Council defined quality of life for Goodyear residents as one of its four strategic focus areas. This action plan provides clear direction on city resource allocation, and calls for implementation of projects that contribute to a safe environment, while also promoting business practices that effectively manage resources. Public safety has long been a priority in Goodyear due to its impact on the quality of life for Goodyear residents.

As part of this strategic effort, the city began the process of developing a plan to consolidate police operations into a single location. In 2013, as part of a 5-year Capital Improvement Program, the department submitted a project concept plan for a new operations building with the goal of creating a space that would increase interactivity and communication between divisions, as well as provide necessary specialty facilities for mandated training, records processing, and adult and juvenile holding. Rather than being spread out across the city in aging facilities, the concept of a new centralized operations facility would ultimately maximize the efficiency and effectiveness of police operations for a rapidly growing municipality.

In early 2014, the planning process for a proposed new Police Operations Building began. The police facility build-out was split into two phases in order to maximize available funding resources. Phase I commenced with a visioning session and strategic planning meeting with the entire department. All employees were invited to gather with the design team and architects to put their wishes into words. Options were discussed, visions were written on paper and a dream building began to materialize. After much discussion, writing, and envisioning, the basis for a new building started to take form.

City leadership and Council underscored their commitment to public safety as a budget priority with the adoption of the fiscal year 2015 budget, which provided approved funding to advance the plans for the new operations building. With this initiative, the dreams and visions of police department employees went from groundbreaking in fall of 2015 to a much anticipated ribbon cutting ceremony in December of 2016. Operations such as Patrol, Traffic, K9, Community Services, and Records now serve the public out of one location. Support space includes a new patrol briefing room, report writing areas, booking area and holding cells, and a community room that can serve as a gathering space for department trainings, meetings, and community functions.

Phase II, with a timeline still to be determined, will consolidate the remaining major functions of the department. This addition will

eventually house the Office of the Chief, Investigations, and Training. Included in Phase II will be a much needed indoor shooting range and specialized training space to include a firearms training simulation room. The completion of the entire project will mark the first time in the city's history that all police department functions, with the exception of Telecommunications and Evidence, will be housed in one facility, thereby increasing security, communication, and efficiency.

Winter 2014 - Planning process begins/visioning session with staff

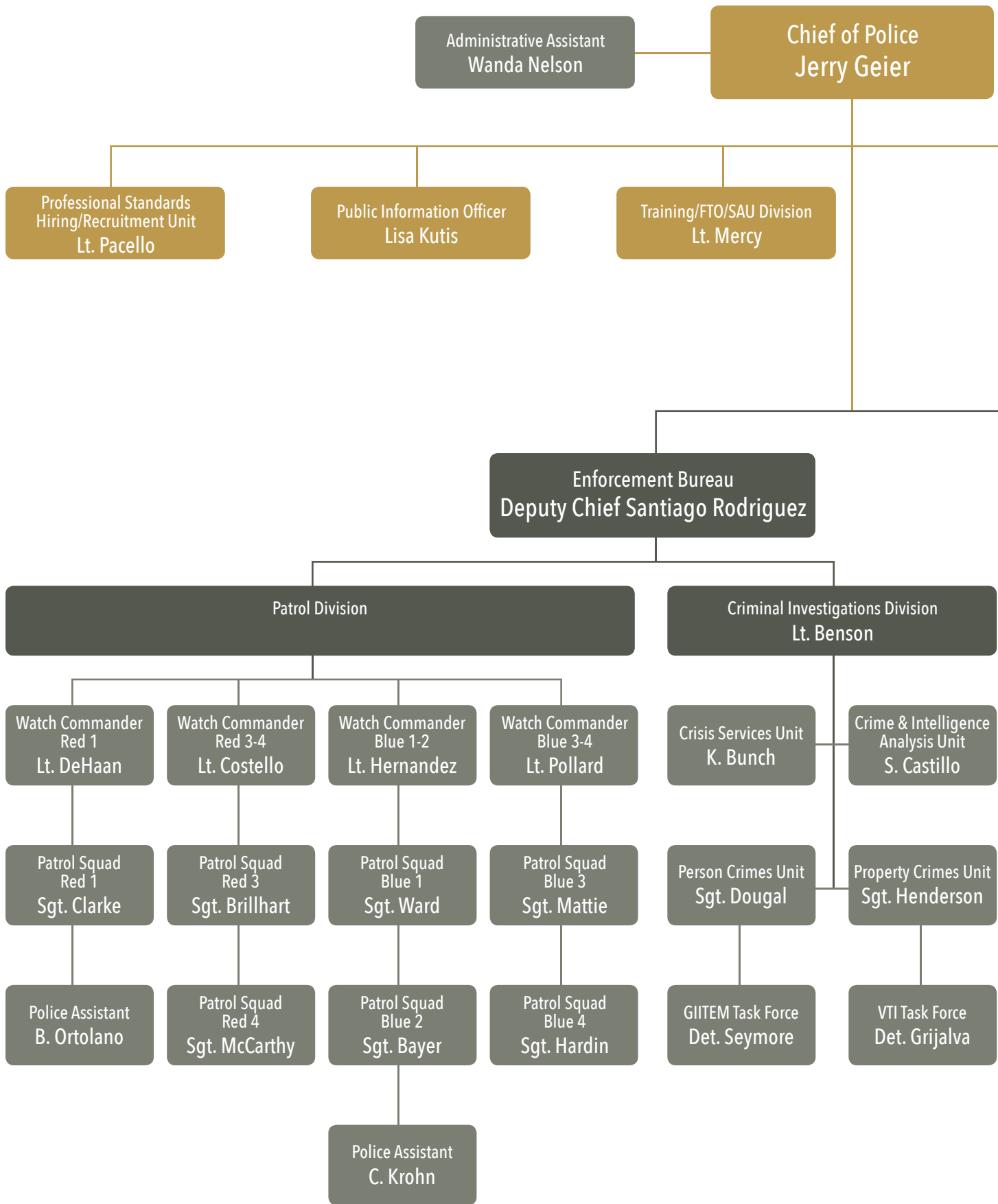
Fall 2015 - Plans complete

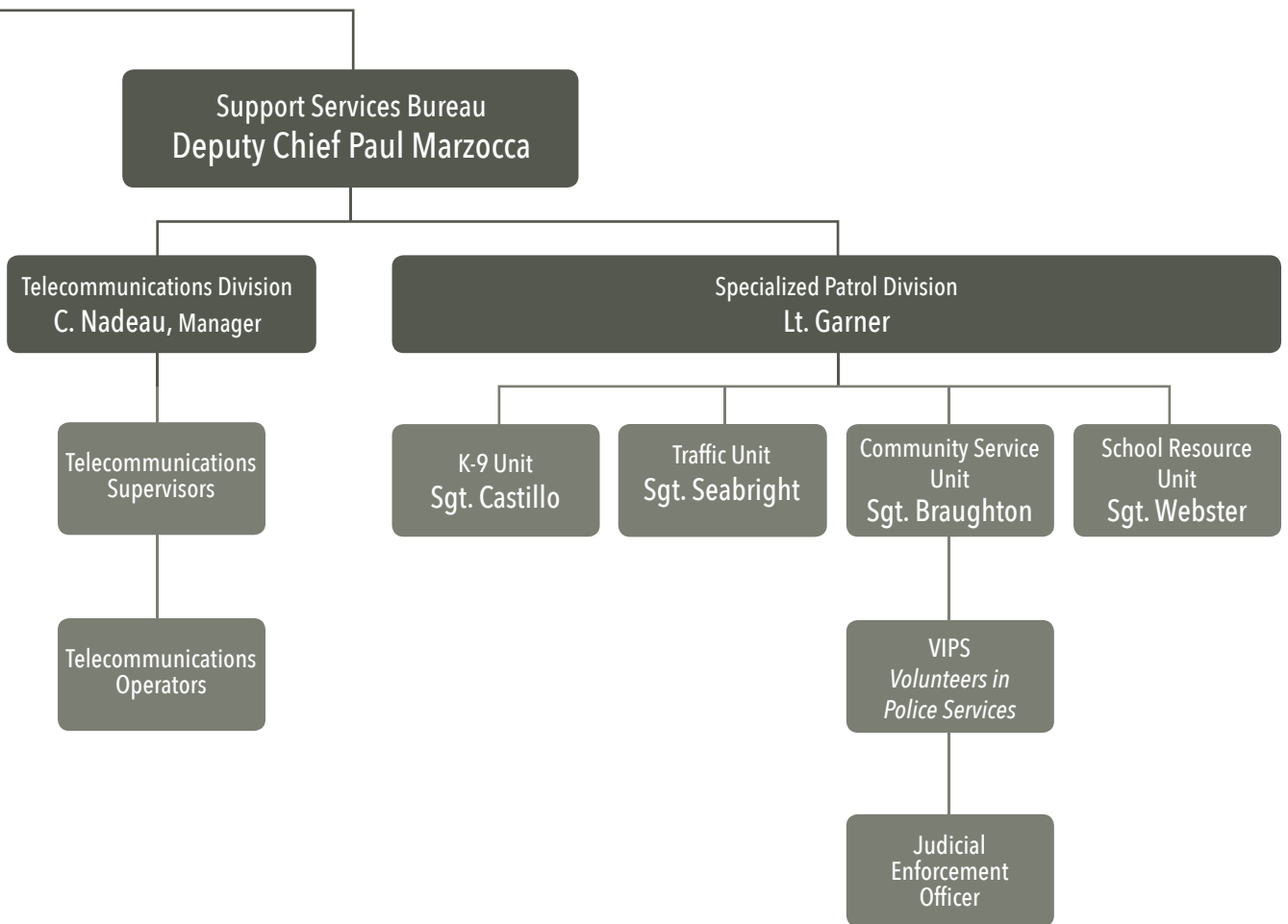
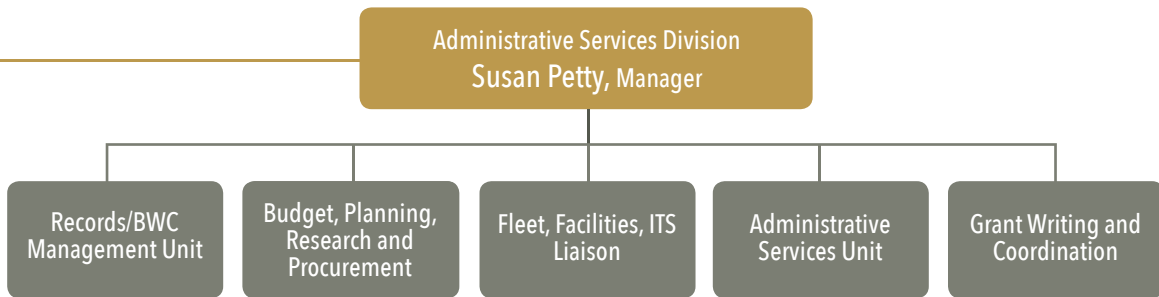
December 2015 - Construction begins

December 2016 - Ribbon cutting

January 2017 - Doors open to the public







Chief of Police, Jerry Geier, is the final authority in all matters of department policy, operations, and discipline. The Chief of Police provides leadership and administration of police-related services and is accountable to the executive management of the city.

The Office of the Chief:

- Ensures that the department's mission is executed efficiently and effectively.
- Creates a vision of the desired future state of the department.
- Enforces all laws and city ordinances, prevents crime and protects life and property.
- Develops department strategic goals and objectives.
- Plans, organizes, directs, and controls activities and departmental functions.
- Coordinates the city's law enforcement activities with other law enforcement agencies and city administrative staff.
- Develops and manages department planning documents, policies, procedures, directives, and general orders.
- Oversees the preparation and administration of the Police Department's operating budget and develops strategies that will ensure fiscal responsibility in carrying out effective law enforcement/policing programs.



Office of the Chief

The Professional Standards Bureau encompasses the Professional Standards Unit (PSU), Hiring and Recruiting, Property and Evidence, and Crisis Intervention Team Coordination (CIT).

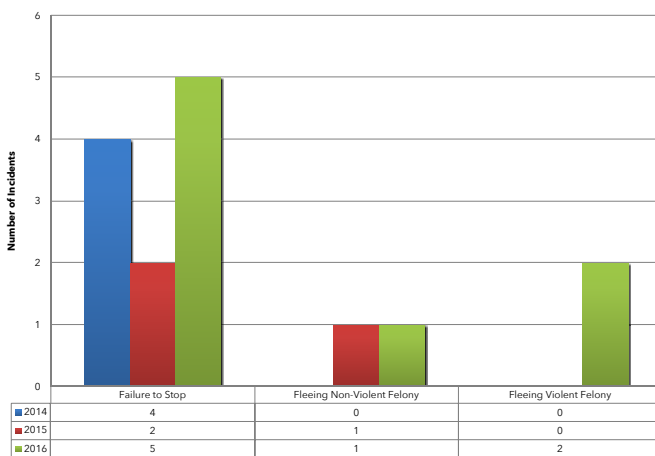
Professional Standards

Under the authority of the Chief of Police, the Professional Standards Unit reviews and investigates both internal and external complaints against the department or its employees. The unit's goal is to ensure that the integrity of the department is maintained through a system of internal investigations and discipline which are fair, thorough, timely, and in accordance with accepted department and city policies and procedures.

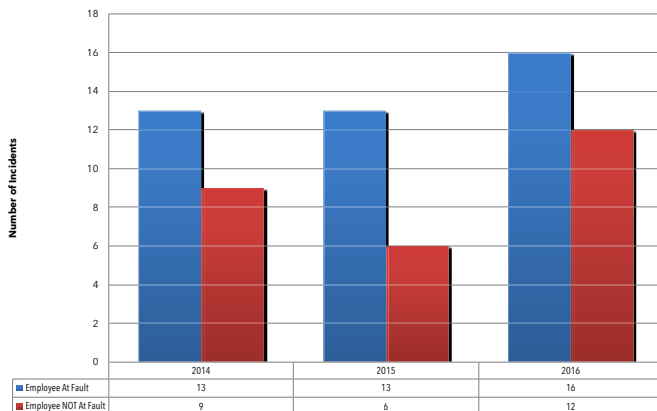
The police department received 157 total complaints against its employees in 2016 compared to 180 in 2015 and 236 in 2014. Of these total complaints, 124 were handled by means of public education. In this process, the citizen who filed the complaint is educated about law enforcement policy and procedure, as well as the law, and ultimately withdraws their complaint after understanding the reasons why an officer took certain actions. By providing insight into the reasons or rationale behind officer actions, the department takes advantage of opportunities to educate the public and resolve citizen issues at the lowest level. 22 of the total complaints were handled as inquiries only, where additional details are gathered about the alleged misconduct in order to determine whether the assertions require a full investigation.

The remaining 11 complaints of alleged employee misconduct were ultimately processed as Administrative Investigations by the Professional Standards Unit, a decrease from the 12 investigations conducted during 2015. PSU internally investigated a total of 28 vehicle accidents, an increase from 2015. 16 of these, or 57%, were shown to be preventable accidents. There were also 12 non-preventable vehicle accidents. The main cause of at fault vehicle accidents is due to unsafe vehicle backing and vehicle movement most likely due to inattention or distracted driving, representing a training opportunity for the department.

Vehicle Pursuit Incidents



**Vehicle Accident Incidents:
3 Year Trend**

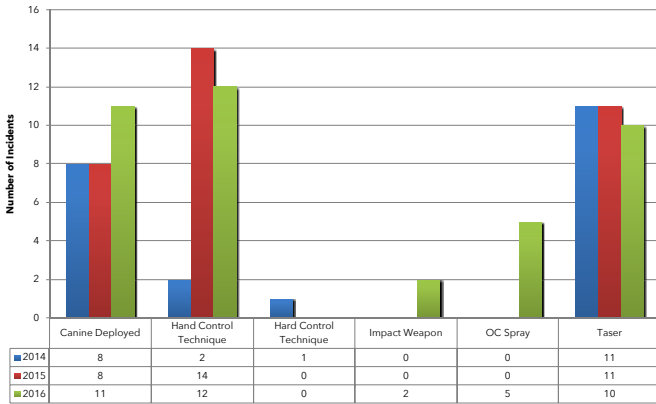


Lt. Joe Pacello, Professional Standards Unit

The unit's goal is to ensure that the integrity of the department is maintained through a system of internal investigations and discipline which are fair, thorough, timely, and in accordance with accepted department and city policies and procedures.



**Use of Force Incidents: Three Year Trend
Breakdown by Type**



Use of Force incidents increased from 33 in 2015 to 40 in 2016. Canine use of force incidents rose from 8 in 2015 to 11 in 2016. These Use of Force incidents can be attributed to suspects raising their level of aggressiveness and resistance towards officers as well as failing to comply with the police. In these instances, the suspect's actions have created an environment where force by an officer is necessary to affect an arrest or detention, which appears to be a trend nationwide.

Overall, the total number of complaints for 2016 has decreased by 29% since 2015 and 79% since 2014. Contributing factors to this trend may include officer professionalism, increased officer training, and the establishment of the body worn camera program within our patrol division and specialized patrol units.

Additionally, PSU internal investigations were down for a third consecutive year. Supervisors continue to become more proficient at addressing minor

complaints by use of public education and consistently investigate those valid complaints in accordance with policies and directives.

Hiring and Recruiting

The Hiring and Recruiting (H/R) Unit is managed by Lt. Pacello and Sgt. Justin Hughes. There are also two employees assigned as background investigators to assist with H/R. Officer Sarah Miller is a background investigator on assignment and Leslie Young is a contracted part-time background investigator. The unit's primary function is to handle all hiring and recruiting for the department to include sworn, non-sworn, and volunteer to include the testing process and background investigation. The H/R Unit works hand in hand with Human Resources throughout the entire process and also assists with background investigations on applicants in other positions throughout the city as needed.

The H/R Unit handles thousands of applications throughout the year. Less than 10% of all applicants meet the stringent background requirements of the Goodyear Police Department. A typical background for a police department employee takes approximately 4-6 weeks with lateral officers from out of state taking longer. The background process for most positions requires an extensive background interview, polygraph examination, psychological examination and medical examination.

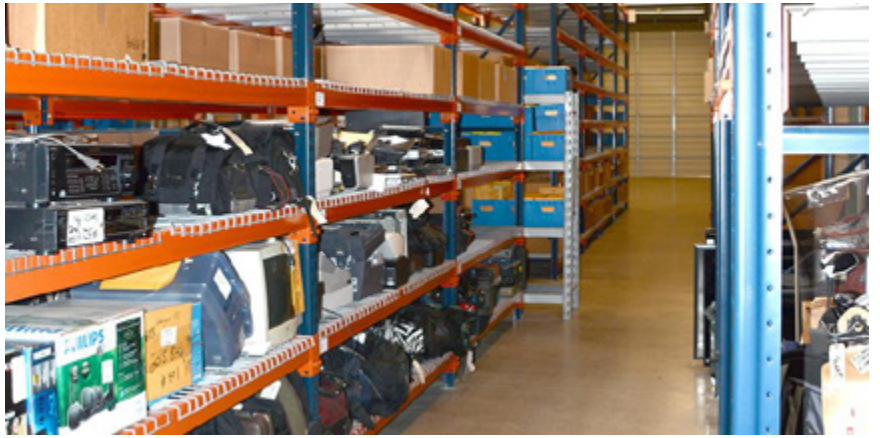
Property and Evidence

The Property and Evidence/Crime Scene Unit is responsible for the proper collection, control, storage, safekeeping, release and disposal of all property and evidence that comes under control of the Goodyear Police Department. Property Officers are responsible for maintaining the security and control of over 16,000 items of evidence and property, which includes proper classification, storage, disposal and/or destruction of items. They also release property as prescribed by law to the rightful owners, for court purposes, or for auction.

The Property and Evidence Unit also acts as a liaison between the department and other state and local law enforcement agencies. This unit has constant checks and balances on all activities, including audits, inventories, and random spot checks performed throughout the year to assure all policies are being followed. Personnel in the unit must not only be familiar with the laws regarding evidence handling, but also be versed in safety regulations for hazardous items. Additionally, the unit trains officers on policy and procedure updates for evidence collection and packaging.

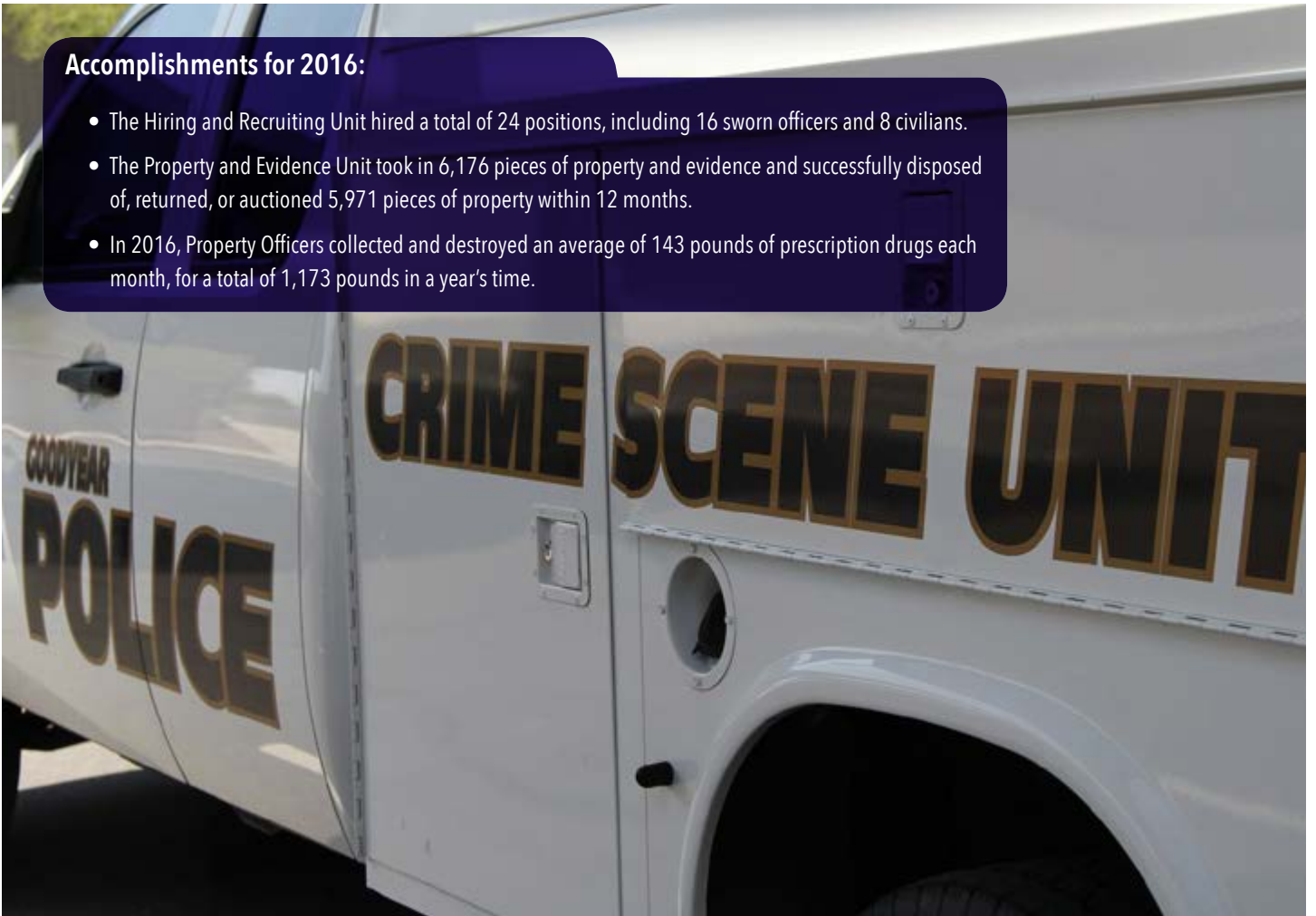
The Property and Evidence Supervisor, Forensic Technician, and Property Officers respond to and assist officers and detectives in the processing of crime scenes. This work includes collecting and packaging of all physical and biological evidence, dusting for fingerprints and collecting latent prints, taking photographs, blood spatter analysis, and bullet/casing comparisons through the National Integrated Ballistic Identification Network.

Finally, the unit also manages the Prescription Drug Drop Off Program, which allows the public to use secured drop boxes to safely and anonymously dispose of their unused medicines. This not only keeps drugs out of landfills and the public water supply, but also keeps them out of the hands of potential substance abusers, which is a growing public health problem. Goodyear is proud to be one of the few agencies that has taken a proactive approach to removing these drugs from the community and environment.



Accomplishments for 2016:

- The Hiring and Recruiting Unit hired a total of 24 positions, including 16 sworn officers and 8 civilians.
- The Property and Evidence Unit took in 6,176 pieces of property and evidence and successfully disposed of, returned, or auctioned 5,971 pieces of property within 12 months.
- In 2016, Property Officers collected and destroyed an average of 143 pounds of prescription drugs each month, for a total of 1,173 pounds in a year's time.





Office of the Chief

Public Outreach

The Public Information Officer, under the Office of the Chief, acts as the liaison between the Police Department and the media, responds to media inquiries, oversees social media for the department, prepares news releases and acts as the spokesperson on behalf of the department. Lisa Kutis, Public Information Officer, has been with the police department for over four years. She manages the "Lids on Kids" bike helmet program, provides presentations and training, writes articles for local and national publications and emcees events for the department and the city.

LIDS on KIDS Program Goals -

The program aims to increase helmet use by:

- Using rewards to motivate students to wear helmets when riding bikes, scooters, and skateboards.
- Encouraging schools to promote helmet use by collaborating with school principals for establishing random "reward days/police visits" and by school staff encouraging helmet use.
- Educating students who are not wearing helmets about the importance of doing so and proper fit.
- Providing educational materials about helmet use to parents and students.
- Providing and fitting helmets for those in need.

Accomplishments for 2016:

- Expanded the Goodyear Police Department's social media presence by:
 - Use of Nextdoor.com
 - Reaching over 9,300 likes on Department Facebook page
- Coordinated with the Goodyear Communications Department to produce the Police Department's first bicycle helmet safety video.



Lisa Kutis, Public Information Officer

Information Officers are the communications coordinators or spokespersons of an organization.



Office of the Chief

Officer Training

The Training Division of the Goodyear Police Department is dedicated to maintaining and enhancing the skills of sworn officers.

Field Training Program

Each newly hired police officer recruit receives initial training through the Field Training Officer (FTO) training program. FTO staff provides two weeks of preparatory training which covers police department policy and procedure, along with instruction in tactics and techniques required before taking the road. The officer in training will then spend up to 14 weeks working alongside four different FTOs. This in-field training is divided into four phases of increasingly complex topics and responsibilities including all areas of police response and investigation. 2016 was the busiest hiring year on record for the department, and twenty-one officers were provided training through the program.

Advanced Officer Training

The Training Division also provides for continued professional development of department personnel. This includes scheduling and facilitation of all mandatory and elective training for the department's sworn and civilian personnel. Staff members take an active role in instruction of classes and also assist squads as needed to ensure compliance with AZPOST rules and regulations concerning law enforcement training.

Special Assignments Unit (SAU)

The Goodyear Police Department's Special Assignments Unit (SAU) consists of the Special Weapons and Tactics (SWAT) Team and Crisis Negotiations. It is the intent of the SAU is to provide highly trained tactical and negotiations support in potentially life-threatening situations. These sensitive situations often require specialized skills, tactics, and equipment to isolate, control, and resolve the situation in a manner consistent with departmental policy. The ultimate goal of the Special Assignments Unit is a nonviolent resolution of encountered situations, while being prepared to take the necessary action to resolve the situation.

Accomplishments for 2016:

- Continued participation in the Urban Areas Security Initiatives grant program.
- Worked SWAT assignment as security for the College Football Bowl Championship game at the University of Phoenix Stadium.
- Tested and selected two new SWAT team members to replace personnel lost to attrition.
- Crisis Negotiation Team competed and took first place in the Arizona Tactical Officers Association annual Crisis Negotiations competition.

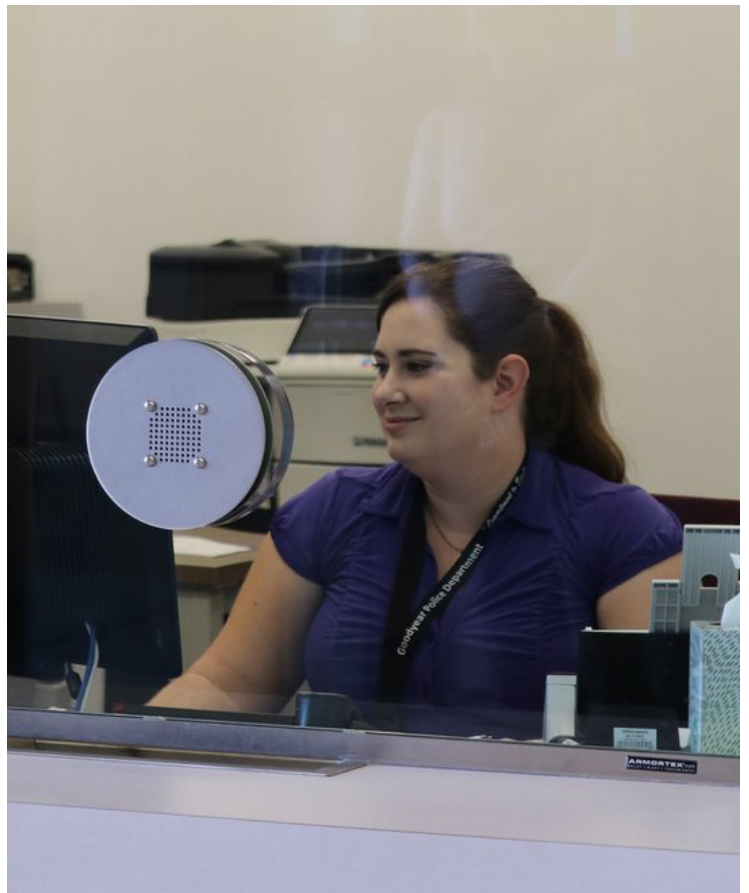


Lt. Jeff Mercy, Training/FTO/SAU Division

The training program exists in order to enhance the level of law enforcement services to the public by increasing the technical expertise and overall effectiveness of department personnel.



- Total 2016 police department budget \$18,070,512
- Represents over 23% of the city's budget (largest department operating budget)
- Within the budget, 84% is personnel costs (96 sworn and 35 civilian employees)
- The 16% remaining is commodities, contracts and services such as fleet costs, Sonoran Valley contract, booking fees, ammunition, training, and so forth



Office of the Chief

Administrative Services Division

Administrative Services, under the management of Susan Petty, is comprised of several different functional areas providing operational support for the department.

Records Management

The Records Unit is staffed by two Records Specialists and two Records Clerks who are responsible for all aspects of document control within the department. Per Arizona Statute, the unit controls all records and information activities from the point where they are created or received through final disposition or archival retention, including distribution, use, storage, retrieval, protection and preservation. As the repository for all reported crimes, suspected crimes, traffic accidents, arrests, injuries, fatalities and all other incidents or events maintained within automated record-keeping systems, the unit is responsible for the security and responsible dissemination of the official police records. This includes compliance with all state laws regarding records retention, as well as department policies on information requests that may not be specifically allowed or prescribed by statute.

The Records Unit is also responsible for data entry of incident reports, arrests, citations, traffic collisions, towed vehicles, field contacts and warrants. This includes the maintenance, dissemination and security of all documents to include processing, storing, scanning, retrieving and releasing documents to appropriate government and law enforcement agencies, and the public. Information that is crucial to the investigative, arrest and judicial process is properly prepared, including redaction, in reports for release as part of the judicial process. Release could be for internal customers, other law enforcement agencies, court and attorney submittals, and public records requests. Due to the recent addition of body worn cameras to the police department, the Records Unit also now manages all redaction of video evidence as mandated by state law.

The Records Unit ultimately provides a basis for accountability for the entire department by ensuring that relevant evidential information and documentation is secured and maintained in a form that can be easily retrieved.

Budget, Planning, and Research

Administrative Services is responsible for centrally located functions such as budgeting and fiscal analysis, purchasing requests and overall program management to ensure cost-effective and efficient delivery of services. Administrative Services staff analyze department overtime, equipment expenditures, purchasing requests and overall program costs to ensure cost-effective delivery of services, while allowing the department to provide the highest level of service.

To offset potential resource shortfalls in the city's General Fund, staff works in concert with the city Grants Coordinator to seek local, state and federal grants. The department continues to participate in the Bulletproof Vest Program, the Edward Byrne JAG grant, and the Governor's Office of Highway Safety.

Administrative Support

Administrative Services staff provides executive support through acting as liaisons with internal service providers such as fleet, facilities, and information technology services. Staff also manages the department's Performance Measurement Program which is tied to a city-wide Performance Based Budgeting effort to enhance effective decision-making.

Accomplishments for 2016:

- Continued participation in the design and opening of the new Goodyear police operations building.
- Implemented a body worn camera program including purchase, training, and issuance of body worn cameras, as well as the adoption of associated policies and procedures.
- Replaced department tasers with new, more effective, and technologically advanced tasers.
- The Records Unit released 4,020 public records reports in 2016, an average of over 300 per month.
- The Records Unit processed a total of 7,957 cases in 2016.



Susan Petty, Administrative Services Manager

Administrative Service ensures the effective and efficient delivery of police services.







Department Core Values:

The Goodyear Police Department is committed to vigorously protecting life and property.

The Goodyear Police Department is committed to providing the community with quality and professional service.

The Goodyear Police Department is committed to involving the community in identifying neighborhood problems so that meaningful and cooperative solutions can be developed.

The Goodyear Police Department is committed to developing and maintaining a cooperative and interdependent relationship with other city departments, and all government and social service agencies.

Deputy Chief Santiago Rodriguez, Enforcement Bureau

The Enforcement Bureau, led by Deputy Chief of Police Santiago Rodriguez, is the largest component of the Goodyear Police Department. The Bureau is comprised of the Patrol and Criminal Investigations Divisions.

Enforcement Bureau **Patrol Division**

The Patrol Division is assigned to monitor and patrol jurisdictional areas of Goodyear, respond to calls for service, act as a deterrent to crime, enforce state and local laws, and respond to emergencies 24 hours a day, seven days a week. Patrol is directed at the prevention of criminal acts, apprehension of criminal offenders, traffic violations and collisions, the maintenance of public order, and the discovery of hazardous situations or conditions. The division continually operates under the tenets of Community Oriented Policing and also engages in problem-solving activities, such as citizen assists and individual citizen contacts of a positive nature.

The division consists of seven squads: two day, two swing and two night shifts plus one "power squad", which is an additional squad assigned to the busiest time of the day. There are four Police Lieutenants, known as Watch Commanders, who collectively work seven days a week, 20 hours a day, and maintain responsibility for each patrol shift. The Watch Commanders are the highest ranking official in the absence of the Chief of Police and Deputy Chiefs, and are authorized to act on their behalf if necessary. While on duty, they are responsible for the orderly operation of the police department, and direct activities in a manner that is consistent with department policies, procedures, practices, functions, and objectives.

The Watch Commander's responsibilities are to:

- Attend briefings and give input/guidance as needed.
- Complete administrative paperwork such as SW Risk forms, blood exposures and injury reports.
- Complete Major Incident Notification via phone and/or email. Ensure that timesheets are accurate and collected at the appropriate time.
- Verify the patrol schedule is accurate and updated when appropriate.
- Respond to all priority 1 calls and priority 2 calls when possible, or calls that will likely have a need for Watch Commanders input or guidance.
- Make the necessary calls to the appropriate off duty personnel for call outs.
- Complete other essential functions as needed for effective department operation.

Lt. James Hernandez



Lt. Jason DeHaan



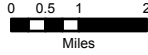
Lt. Dwayne Pollard



Lt. Jason Costello

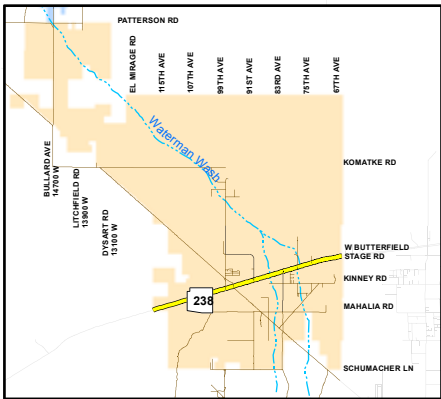
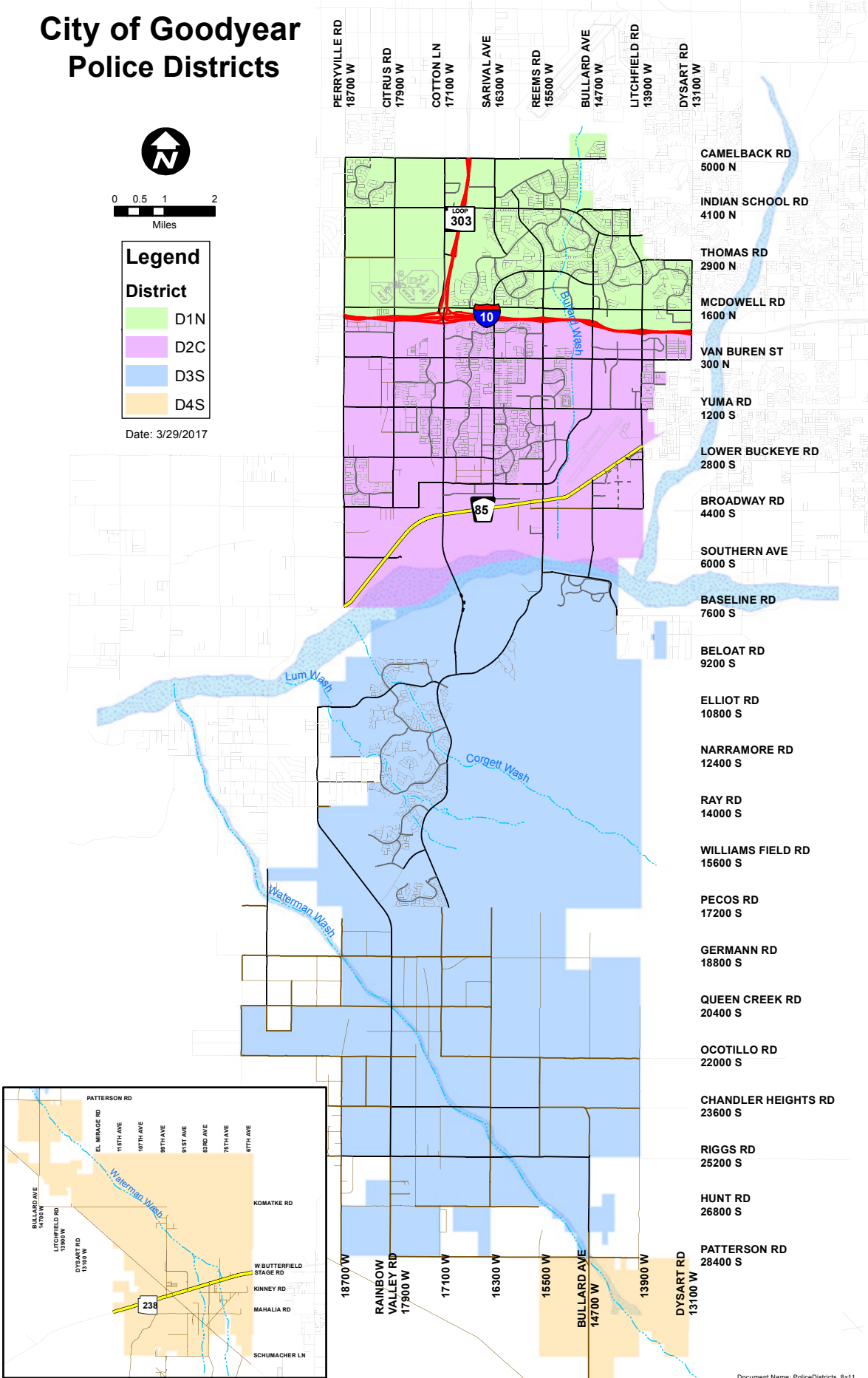


City of Goodyear Police Districts



Legend	
District	
	D1N
	D2C
	D3S
	D4S

Date: 3/29/2017



Document Name: PoliceDistricts 8x11



There are seven Police Sergeants who supervise the individual patrol squads. Each sergeant has management responsibility for the officers assigned to their squad, including the supervision and delegation of individual responsibilities and assignments. In the absence of the Watch Commander, the Patrol Sergeant also ensures that Major Incident Notification is completed as necessary.

The shift Sergeant has discretion over the assignment of the officers to each patrol district and may take into account such factors as prior district assignment, officer experience levels, and special qualifications such as bilingual skills. As patrol supervisors, each Sergeant must ensure that their officers are fully informed of areas in their respective district that are in need of preventative patrol and must ensure that such locations are checked on a timely basis.

All supervisors and officers share information through daily patrol briefings which occur at the beginning of each shift. These briefings, which last approximately 15-20 minutes, provide patrol personnel with information relative to department activities, new training bulletins, crime trends, statistical data, unusual occurrences and any other relevant information.



Enforcement Bureau

Police Assistant Program

The Goodyear Police Department utilizes the position of Police Assistant to support the patrol squads by performing various routine non-sworn law enforcement duties and activities. The basic function of this position is to relieve sworn personnel of a variety of tasks which do not require the training and status of a peace officer nor arrest authority.

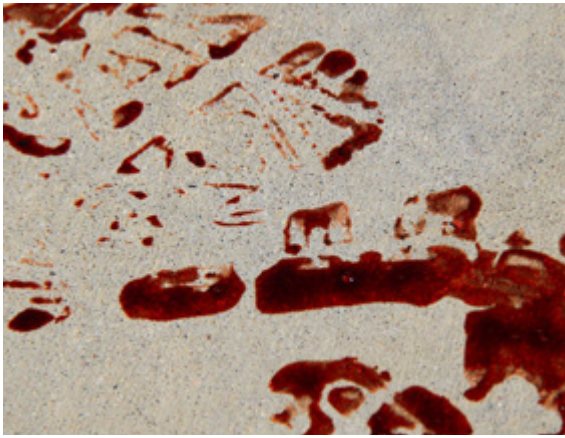
Currently there are two Police Assistants in the Goodyear Police Department, each assigned to a squad. The Police Assistants patrol assigned area and remain alert for security issues and criminal and/or suspicious activity. They respond to and report certain types of non-emergency calls for service either by telephone or while driving a specially marked department vehicle. These calls include those that do not involve direct suspect contact, and are generally not incidents in progress. Additionally, their presence is used to deter criminal activity.

Police Assistants have extensive and specialized field training that allows them to process crime scenes. This work may include photographing the scene, lifting latent prints, collecting and preserving evidence, collecting supplemental information for reports, interviewing victims/witnesses, and obtaining all essential information to conduct a complete and thorough investigation and police report.

Other primary duties include responding to both injury and non-injury motor vehicle collisions and facilitating the exchange of information at non-injury collisions, as well as assisting the public with accident forms, tow sheets and other paperwork. The Police Assistants also conduct traffic and crowd control and perform other duties as requested by the investigating officer. Their presence on a scene can be a vital part of ensuring that sworn officers are back on patrol as soon as possible and directing their attention to more serious incidents.

Accomplishments for 2016:

- The Police Assistant program generated \$21,000 of savings in 2016 through their assistance with Priority 4 calls and other duties that would otherwise have required a sworn officer.



Enforcement Bureau

Criminal Investigations Division

The Criminal Investigations Division (CID), commanded by Lieutenant Scott Benson, serves as the main investigative branch of the department. Detectives assigned to CID conduct follow-up investigations for criminal cases and respond to crime scenes when requested. Each case is reviewed for solvability and assigned to an investigator for follow-up based on the type of crime.

The mission of the Criminal Investigations Division is to identify, target, arrest, and successfully prosecute individuals involved in criminal activity as well as recover any stolen property. Detectives investigate cases beyond the resources of the Patrol Division. The division participates in all forms of investigative activities including conducting surveillance, serving arrest warrants and search warrants, and sex offender accountability. The detectives assigned to the Investigations Division are carefully selected based on experience, work ethic and the ability to conduct in-depth criminal investigations. Detectives investigate complex and demanding cases, which can take months, sometimes years to fully investigate. Our detectives have developed an advanced level of expertise by attending specialized training and by working complex cases with colleagues at the local, state and federal levels. This experience is passed on from one detective to another, which allows the Investigations Division to maintain a high level of expertise and efficiency.

The Investigations Division is divided into five sections based on areas of responsibility: Crimes Against Persons Unit, Crimes Against Property Unit, Task Force, Crisis Services Unit, and Crime and Intelligence Analysis Unit.

Persons Crimes Unit

The Persons Crime Unit is supervised by Sergeant James Dougal and is responsible for investigating crimes such as homicides, suicides, work-related deaths and any other death that is suspicious in nature, but not reported as a homicide. They investigate robbery, assaults and aggravated assaults, kidnapping, extortion, missing persons where foul play is suspected, domestic crimes against persons, Child Protective Services referrals, elderly abuse, sex-related crimes and child-related crimes. In addition, this unit handles criminal investigations involving any and all law enforcement personnel shootings occurring within the City of Goodyear, and criminal investigations of all in-custody deaths (by any and all law enforcement agencies) occurring within the City of Goodyear.

Property Crimes Unit

The Property Crimes Unit is supervised by Sergeant Mike Henderson and is responsible for investigating crimes such as auto theft, fraud schemes, financial crimes, organized crime, arson, burglary, theft and identity theft.



Accomplishments for 2016:

- Investigations reviewed over 6,000 cases to determine their status for assignment.
- Violent crime clearance rate increased to 45%.
- Victim Assistance Program received 3,591 Victim's Rights Forms.
- Addition of a new detective to the Criminal Investigations Division.

Lt. Scott Benson, Criminal Investigations Division

The mission of the Criminal Investigations Division is to identify, target, arrest, and successfully prosecute individuals involved in criminal activity as well as recover any stolen property.

Enforcement Bureau Task Force

The Goodyear Police Department participates in various multi-jurisdictional law enforcement regional task forces/specialty units. These units are unique in nature and are created through legal mutual cooperation between all levels of government law enforcement agencies. They are comprised of combined sworn law enforcement officers from various federal, tribal, prosecutorial, state, and local law enforcement agencies. Their focus is specialized investigation and response regarding particular criminal activity usually occurring in multiple adjoining jurisdictions.

A detective from the Criminal Investigations Division is assigned to the following task force units to gain the expertise and ensure that the department receives the resources needed to investigate these particular types of crimes:

GIITEM: The Gang Enforcement Bureau is home to the Gang and Immigration Intelligence Team Enforcement Mission (GIITEM). GIITEM is a statewide multi-agency task force consisting of five districts that provide gang and illegal immigration enforcement and intelligence services. GIITEM strives to accomplish its mission through a task force concept involving personnel from tribal, federal, state, county and city law enforcement agencies.

VTI: The Vehicle Theft Interdiction unit (VTI) was established in January 1997 to provide statewide expertise in the investigation of property crimes involving stolen vehicles, related components and insurance fraud. The task force is comprised of city, county, state and federal law enforcement agencies participating in a concerted effort to identify, apprehend, and prosecute individuals and criminal organizations that profit from the theft of motor vehicles and related crimes. The VTI also provides subject matter expertise, training and investigative support to law enforcement agencies targeting vehicle theft and related crimes.

Crisis Services Unit

The department's Crisis Services Unit was established to ensure that victims of crime are afforded the support needed to help them regain control over their lives after a traumatic situation. The Victim Assistance Program, led by Kristina Bunch, provides services to anyone who is a victim of a crime or experiencing a traumatic event to include: domestic violence, sexual assault, loss of a loved one, child abuse, identity theft, assault, and criminal damage.

In addition to providing services to crime victims, the Victim Assistance Program ensures the police department is up to date and in compliance with Arizona law in regards to victims' rights. The Victim Assistance program also participates in community events such as G.A.I.N (Getting Arizona Involved in Neighborhoods), provides victim assistance services at the Southwest Family Advocacy Center, collaborates with other community services providers, and is available to provide education and awareness to the community.

Crime Intelligence Analysis Unit

The Crime and Intelligence Analysis Unit (CIAU) is a component of the Criminal Investigations Division, and is under the direct supervision of the Criminal Investigations Lieutenant. The unit, led by Crime Analyst Stacey Castillo, directly supports the department's goals and community oriented policing efforts by providing timely and accurate tactical, strategic, administrative and operational intelligence analysis of data relating to crime. The Crime and Intelligence Analyst is responsible for monitoring criminal activity in the city of Goodyear and communicating the information to Command Staff, Patrol, Investigations and other sections and units as needed. This is done in part through the compilation of a daily briefing sheet, which is distributed to all sworn employees to keep them apprised of incidents that have occurred within the prior 24-hour period. Incidents listed in the report represent approved reports by geographic patrol district that are provided to the Crime and Intelligence Analysis Unit from the Records Department. Accurate and up-to-date information is vital for suppressing criminal activities, aiding the investigative process and increasing apprehension of offenders.



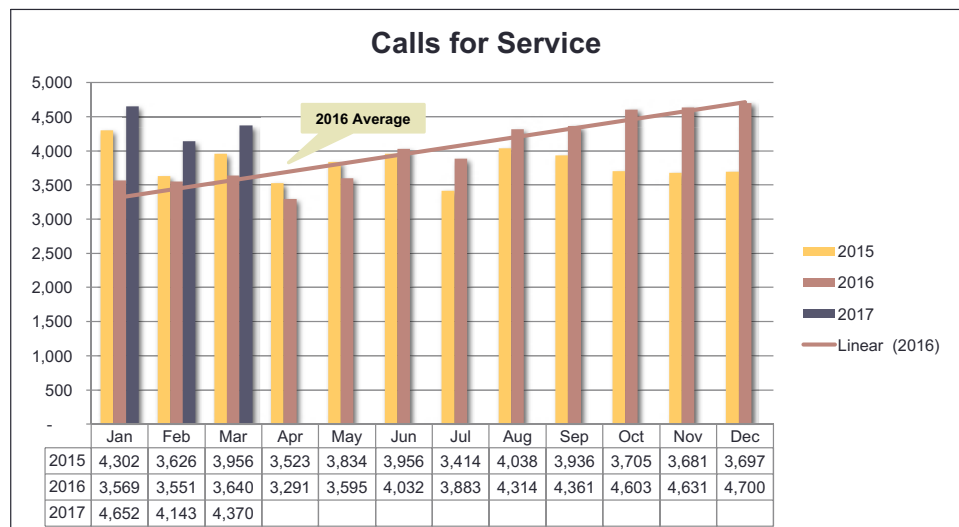
Enforcement Bureau

CompStat and Intelligence Led Policing

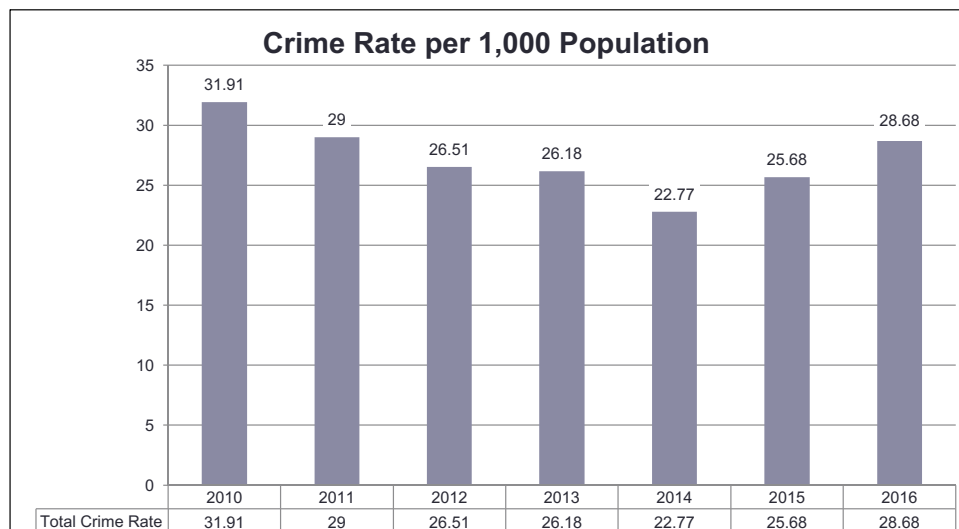
CompStat and Intelligence Led Policing – CompStat (short for COMPuTer STATistics) is a combination of management, philosophy, and organizational management tools for police departments. CompStat offers a dynamic approach to crime reduction, quality of life improvement, and personnel and resource management, whereby police departments can identify spikes in crimes using comparative statistics and address those spikes through the use of targeted enforcement. To this end, CompStat includes four generally recognized components: timely and accurate information or intelligence, rapid deployment of resources, effective tactics, and relentless follow-up.

CompStat fosters accountability by holding commanders and other individuals responsible for knowing the details about the crime in their districts and for devising plans to reduce crime levels. CompStat encourages information sharing within a police department as well with other agencies that can help eliminate conditions that contribute to crime. CompStat meetings are consistent with the agency's mission, organizational strategies, and culture. Some agencies rely on multiple CompStat meetings, with each meeting serving a different purpose. As an example, patrol districts may hold weekly CompStat meetings focused solely on crime in each district, while an agency-wide meeting may occur once a month and focus more on organizational crime-fighting strategies. The most productive CompStat systems are those where organizational learning occurs and the participants collaboratively engage each other to analyze problems and develop potential solutions.

Calls for Service is derived from a total count of calls for service from all sources (911, non-emergency line, lobby/walk-in reports, and officer initiated) taken for the time period. Increases and decreases in calls for service act as "red-flag indicators" for impacts to patrol staffing and availability, or changes in crime trends and citizen demand for services.

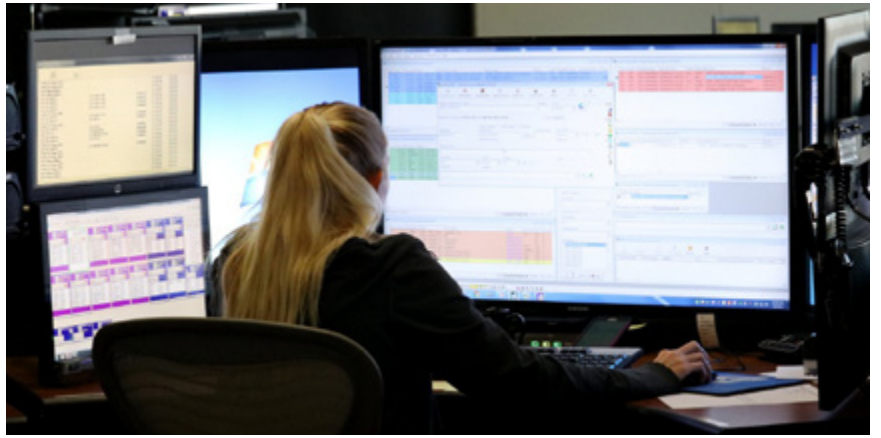


The yearly crime rate is the number of crime occurrences (when made known to police) divided by population, multiplied by 1,000. Property crime represents the most common crime in Goodyear. Violent crime is the most heinous of crimes. It is critical to monitor overall trends in order to respond with the appropriate resources for the safety of people and property.









Department Core Values:

The Goodyear Police Department is committed to interacting with all people in a fair but firm manner.

The Goodyear Police Department is committed to managing the department and its resources effectively and efficiently.

The Goodyear Police Department believes that it achieves its greatest potential through the active participation of its employees in the development and implementation of policies and programs.

The Goodyear Police Department is committed to providing employees with the training and tools necessary to perform their jobs safely and within the context of the department's mission statement and its value system.

Deputy Chief Paul Marzocca, Support Services Bureau

The Support Services Bureau is led by Deputy Chief of Police Paul Marzocca, and consists of two main divisions 1) Telecommunications and 2) Specialized Patrol.

Support Services Bureau **Telecommunications Division**

The Telecommunications Division, led by Chris Nadeau, is the critical link between the citizens of Goodyear and the officers on the street. The Division is tasked with answering all 911 calls made within the city, answering all non-emergency calls made to the Police Department, providing radio communications to the officers in the field, and handling queries and entries into the national and state criminal justice information system databases (NCIC and ACJIS).

Eighteen Goodyear dispatch professionals cover shifts around the clock, every day of the year, serving the 78,000-plus residents of our city plus all of the visitors who come through to shop or are just passing through on I-10. No matter what they are doing, as long as a person is within the confines of the city boundaries, that person is a potential customer of the Telecommunications Division.

Dispatcher training is an intense process. It takes a trainee between 20 and 26 weeks to complete the telecommunications training program. In addition, in order to fill just one dispatcher position, typically the division will process more than 150 applicants to find that single person who is able to successfully pass the testing and background process required to be hired as a Telecommunications Operator trainee.

Accomplishments for 2016:

- In 2016, the Telecommunications Division handled 30,236 calls to 911, 78,014 non-emergency phone calls, and tracked 48,412 officer initiated activities. The average response time for emergency calls, from the start of the initial 911 call to an officer arriving on-scene at the emergency, is approximately 4.5 minutes.
- Re-implemented the Power DMS document management system as a tool for process and policy management. Implemented new document formats and developed or revised processes for the implementation of policies and procedures.
- Created and/or modified over 40 department policies and Standard Operating Procedures (SOPs), covering topics ranging from evacuation of the communications center and the Amber Alert activation process to the use of body worn cameras and the restructuring of the officer Field Training program manual.



Chris Nadeau, Telecommunications Manager

Telecommunications is the critical link between the citizens of Goodyear and the officers on the street.



Support Services Bureau **Specialized Patrol Division**

The Specialized Patrol Division is commanded by Lt. Greg Garner, and is comprised of the K9 Unit, Traffic Unit, School Resource Officers Unit (SRO), and the Community Services Unit (CSU). Each unit is supervised by a sergeant who oversees daily operations.

Traffic Unit

The Traffic Unit is led by Sgt. Jason Seabright, and includes five officers and a Traffic Impound Specialist. Three of the officers work in specially designed aggressive driver vehicles to blend in with traffic, and two officers utilize police motorcycles. All officers in the unit are highly trained in their craft and several are Drug Recognition Experts (DRE), who seek out drivers impaired by not only alcohol, but seven additional categories of drugs.

The ultimate goal of traffic law enforcement is to reduce the number of traffic collisions and impaired drivers on the road. This goal may be achieved through the application of such techniques as geographic/temporal assignment of personnel and equipment, as well as the establishment of preventive patrols to deal with specific categories of unlawful driving behavior. The traffic enforcement technique used is based on collision data, enforcement activity records, volume and conditions of traffic. Collision data is presented at every CompStat meeting using the DDACTS (Data Driven Approaches to Crime and Traffic Safety) approach. This focuses our traffic enforcement efforts on targeted areas; as a result it effectively displaces collisions and some property crimes.

Towing Administration is also an important component of the Traffic Unit. Led by Shelly Tarasewicz, the purpose of Towing Administration is to administer police programs in support of state statute which requires law enforcement to impound motor vehicles under certain circumstances. Circumstances may include, but are not limited to, the enforcement of suspended, cancelled, or revoked privilege to drive, enforcement of persons with no operator license, enforcement of ignition interlock device restrictions, or the enforcement of removal requirements for impaired driving.

The Traffic Unit assisted in multiple community events in 2016, including the Gold Rush Parade in Wickenburg, the Tale of Two Cities Parade, Bicycle Rodeos and Safety Fairs at Abrazo West Hospital and several local schools, Hero's escort from Wigwam Resort to Luke AFB, Shop with a Cop, Click it or Ticket Seatbelt Enforcement Campaign, Citizens' Academy and Teen Academy traffic presentations, the Lids on Kids program at elementary schools, and many others.

During the 2016 Spring Training season, the Traffic Unit worked every spring training game at the Goodyear Ballpark providing traffic control and event security. Each season the unit presents traffic and safety information to the Cleveland Indians and Cincinnati Reds Major League Baseball teams. At the start of the spring training season, the Traffic Unit attends a locker room meeting with the players and staff in order to provide education on Arizona traffic laws, since many players reside outside of Arizona. All education and materials are provided in both English and Spanish. During the months of November and December, the Traffic Unit also participated in a total of six grant-funded Holiday DUI Task force events throughout the valley.

Accomplishments for 2016:

- Received a Governor's Office of Highway Safety (GOHS) grant for \$47,000 for purchase of a 2017 unmarked Police Tahoe. Received a GOHS grant for \$45,000 for DUI enforcement.
- Investigated 3 fatal collisions including accident reconstructions.
- Participated in DUI kickoff with GOHS at State Capitol.
- Selected to participate in collision data group by NHTSA.
- Quarterly traffic safety tips article published in InFocus, by Sgt. Seabright.
- Coordination of all radar units certification and calibrations for the department.
- Officer Miyazato received the MADD Goodyear Officer of the year award.
- Began E-Citations hardware and software implementation, allowing for more efficient and accurate data entry related to traffic citations.



Lt. Greg Garner, Specialized Patrol Division

Each unit within the division has a specific area of focus and utilizes specific investigative techniques as they fulfill the mission of deterring crime and apprehending criminals, thus making the overall law enforcement function more effective.



Support Services Bureau **K9 Unit**

The K9 program was established in Goodyear in order to enhance the effectiveness of law enforcement services for the community. Led by Sgt. Troy Castillo, the K9 Unit has four officer/K9 teams, who all support the Patrol Division by conducting drug/narcotic searches, suspect tracks, building or open area searches, and criminal offender apprehensions. One of the four K9 teams is an explosive ordinance detection (EOD) dog, which has been specially trained to search for various types of explosives. All K9 teams are dual purpose, meaning that in addition to either narcotic or EOD work, they are also used as a tool in the location and apprehension of fleeing suspects. All city of Goodyear canines are certified annually through the, the National Police Canine Association (NPCA), the National Narcotics Detector Dog Association (NNDDA), for patrol and narcotics, and two of the canines are SWAT certified and assist the SWAT team with their operations.

The top priority and goal of the K9 Unit is safety, not only for the dogs and handlers, but for Goodyear citizens and other officers as well. The motto is "Paws Before Boots", meaning that when possible, K9 are deployed in order to quickly resolve a situation, or prevent an attack on an officer. Training patrol officers and new recruits on how to interact with the dogs during incidents is of the utmost importance in order to maintain the safety of all involved. Citizens of Goodyear are always welcome to ask questions at city events, and often walk away with exceptional information about the K9s and a better understanding of their usefulness in patrol and other duties.

The K9 Unit assisted with multiple community events in 2016, including Wag and Tag, the Guns and Hoses Game, Getting Arizona Involved in Neighborhoods (GAIN), Citizens' Police Academy, annual charity golf tournament, monthly city of Goodyear Employee Orientation demonstrations, numerous demonstrations at Goodyear schools and private businesses, the 9/11 Pancake Breakfast, Desert Dogs K9 Trials, Public Safety Days, Shop With a Cop, and Operation Grinch with the United States Marshals Service.

In addition to the numerous community events, the K9 Unit assisted multiple agencies in various ways throughout the year. Not only did the K9 Unit assist the Patrol Division with drug finds and suspect apprehensions, but also numerous other agencies with similar finds and deployments. With the addition of a new officer and EOD dog, the unit was able to assist multiple agencies, as well as internally, with bomb detection searches, which were conducted prior to every spring training game at the Goodyear Ballpark. Finally, the unit alternates as host for weekly K9 in-service training with other agencies, including Avondale PD, MCSO, Glendale PD, and Peoria PD.

Accomplishments for 2016:

- Unit-wide, had over 500 K9 deployments (which include sniffs, searches, high risk stops, agency assists, etc.).
- Throughout the year, K9 trainer Officer Mike Miller trained and certified hundreds of police canines on a national level through the NPCA.
- Assigned a new officer to the unit, Officer Jared Jordan with new EOD dog K9 Basco, and both successfully completed the K9 Academy.
- Officer Jordan and K9 Basco became certified with the ATF in a National Odor Recognition Test.
- Taught presentations on "Patrol Procedures" and "Drug Trends", and did a K9 demonstration at the Dispatch Basic Training Course, put on by Glendale Community College.



Support Services Bureau **School Resource Officer Unit**

The Goodyear Police Department has had an established SRO program for over twenty years. In addition, the department received national recognition and honorable mention for the Best of the West award for our innovative School Police Substation Model. The department currently has three SROs in the unit who are led by Sgt. Eric Webster. Each of the officers is assigned to one of three high schools in the city of Goodyear. Officer Ryan Konings is assigned to Desert Edge High School, Officer Michael McFadden is assigned to Estrella Foothills High School and Officer Don Host is assigned to Millennium High School. In addition, each of the officers provides assistance to the elementary and middle schools in their areas as well as to charter schools throughout the city of Goodyear.

School Resource Officers and take an interactive approach when dealing with students at their schools and work to maintain open and honest relationships. The program's goal is to promote a positive image of law enforcement, knowing that the students of today are the future officers of tomorrow. Working with schools, youth, and the community helps to keep children safe and enables them to stay focused on school so they may make positive choices in their lives and achieve their future goals. Due to their presence within the schools, SROs play a critical role in preventing crime from occurring on campus. They not only investigate crimes on campus, but often participate in various school-related activities and act as a liaison between the community, school administration and the police department.

Other SRO duties include: patrol of campuses and surrounding neighborhoods, providing information to the Criminal Investigations Division when investigating crimes and selective traffic enforcement as needed. SROs also work police security after hours at sporting events, school dances and graduation ceremonies and make classroom presentations on various topics, such as youth alcohol abuse, traffic safety, anti-bullying, drug prevention and distracted driving. Additionally, SROs coordinate and implement secure campus practices which include active shooter and lockdown drills.

Along with their daily responsibilities and duties, SROs spend countless hours mentoring, tutoring and coaching children to improve students' lives. SROs are instrumental in working with schools to create a safer environment. For example, when a specific school in Goodyear was identified as having an extremely disruptive student population, SROs developed and implemented a plan that led to a dramatic drop in behavioral issues among students. To further build the relationship between the SROs and the student population, the Goodyear Police Department SRO Unit hosts and participates in several events within the community. Included programs are the Lids on Kid's helmet safety program, School Summer Safety Summit for school administration, Police Explorers and Goodyear Police Teen Academy molding our youth, the future leaders of tomorrow.

The Goodyear SRO Unit has played a key role in standardizing emergency response protocols for schools. Officers have provided training and conducted exercises for school staff, administrators, and students on what to do in case of an emergency situation. This program is being adopted at the district level extending into other cities. Goodyear SROs are also providing leadership in the West Valley by working with other agencies to ensure uniformity in emergency response operations. The unit works hard to create and maintain a supportive and educational network for all SROs through West Valley School Resource Officers, to strengthen working relationships between the SRO Programs with the common goal of fostering safe, secure, and healthy learning environments for the youth in our community.

Accomplishments for 2016:

- Officers assigned to the School Resource Unit are responsible for over 1,000 calls for service per school year.
- SRO unit took the lead on a criminal damage investigation resulting in over \$10,000 dollars of damage. Officers were able to locate the responsible subjects and make arrests, closing out 11 open cases.
- Education of faculty, students, and parents through numerous presentations outside of school hours including a "Transition Presentation" for elementary students as they transition to high school, and an Informed Parent Workshop, to share pertinent information on drug awareness and cyber bullying in schools.
- Creation of a city school master map to identify the locations of all schools -public, private, and charter- to assist patrol officers when responding to calls for service.
- Creation of the "SRO Book" providing point of contact information, phone numbers, emails and building maps of all the schools within the city of Goodyear, enabling quick navigation of the school grounds in the case of emergencies.
- Implementation of a West Valley SRO coalition designed to enhance the relationships between West Valley School Resource Officer Programs through the exchange of information and ideas of school related issues to include school law, policies, resources and trends.



Support Services Bureau **Community Services Unit**

The Goodyear Police Department Community Services Unit (CSU), led by Sgt. Alison Braughton, was designed with the intention of reducing the likelihood of citizens becoming victims of crime. The unit dedicates time and resources to a multitude of programs and functions. As a bridge between the citizens of Goodyear and the police department, our Community Services officers have an increasingly important role in creating and maintaining community bonds. Crucial relationship building occurs during various community events such as public safety expos, HOA meetings, and youth group presentations.

CSU programs currently in place include Block Watch programs, Volunteers in Police Services (VIPS), Explorers, Tip a Cop Special Olympics fundraising events, GAIN (Getting Arizona Involved in Neighborhoods), Shop with a Cop, Citizens' Academy, Coffee with a Cop, and more. The Community Services Unit has also recently started a pilot program for Neighborhood Mediation in partnership with the city of Goodyear Code Compliance Office.

One way for citizens to become involved in helping reduce crime in their community is participation in Block Watch. The Block Watch program helps neighbors get to know one another and assists in keeping neighborhoods safe. This program has neighbors taking an active role in crime prevention and community development. The Block Watch Program draws upon the compassion of average citizens, asking them to lend their neighbors a helping hand. Officers discuss how to build a sense of community so that neighbors may come to know each other and look out for one another. By creating a strong sense of community, suspicious activity will more likely be reported to the police. A Block Watch group typically begins with an organizational meeting in the home of a neighborhood sponsor. Officers will discuss when and how to call the police, what types of activities should be reported as suspicious and what kind of information police dispatchers will need to ensure officers are prepared to respond to an incident.

Volunteers in Police Services

The Volunteers in Police Service (VIPS) program was created in 2004 with the purpose of enhancing the quality and quantity of services provided to the community. The goal of the program is to encourage citizen involvement in police-related activities. Most VIPS report a sense of pride and personal growth which comes from helping their community. These volunteers enjoy involvement in many divisions of the Goodyear Police Department. They help support every aspect of the department's efforts to meet the public safety needs of the community. Our volunteers assist in many ways throughout the department such as: traffic control, vacation watches, routine visible patrol in neighborhoods, businesses and schools, parking violations, community events, data entry, front window assistance, and calls/visits to senior citizens, to name a few. In addition, VIPS act as the eyes and ears of the department, helping to deter criminal activity by remaining visible during their regular patrols. The Goodyear Police Department VIPS program is anticipated to add many new volunteers over the coming years. All VIPS are vital members of our police department team.

Explorer Program

The Goodyear Police Department Explorer program, also known as Law Enforcement Exploring is part of the Boy Scouts of America and their parent organization, Learning For Life. The Explorer Program is open to young men and women ages 14 through 20 years. The Goodyear Explorer program provides participants with the means and opportunity to promote personal growth through character development as well as gain experience and insight into various areas of police work and the Goodyear Police Department.

The goal of the Explorer program is to provide a strong Community Based Policing program for the youth in the city of Goodyear. Explorers are provided with a variety of law enforcement related training, community service opportunities, and leadership training. Explorers are also encouraged to participate in physical fitness and other activities that encourage team building. Explorers work under the direct supervision of the Community Services Unit with the assistance of various other department members.

Teen Police Academy

The Goodyear Police Department hosts an annual Teen Police Academy for high school students, ages ranging 14 to 18 years old. This academy training is taught by the School Resource Officers in conjunction with other various divisions of the Goodyear Police Department. The Teen Academy provides an insider's look at law enforcement, and is geared toward teens that may have an interest in a criminal justice future. A few of the topics of instruction include: working mock crime scenes, firearms safety and training, criminal street gangs, SWAT/SAU, K9, drug awareness and more.



Accomplishments for 2016:

- Participated in the 2016 Explorer Competition.
- Provided input and attended numerous HOA and Block Watch Meetings.
- Participated in multiple Boy Scout and Girl Scout meetings.
- Doubled the size of the Goodyear Police Department Explorer Post.
- Started a Neighborhood Mediation Program.



Support Services Bureau **Citizens' Academy**

The Citizens' Police Academy is a revolutionary concept in law enforcement and community oriented policing. It is part of a continuing program to develop citizen awareness and understanding of the role of law enforcement in their community. Our Citizens' Academy is a highly sought after community engagement activity that increases our transparency and builds community trust.

Held twice a calendar year, Citizens' Academy is a 10-week course comprised of both classroom and "hands-on" instruction. Classes are held once a week for approximately three hours and include a tour of police facilities, role playing scenarios, a police department overview, gang and drug awareness, and demonstrations by various specialty units.

Shop with a Cop

Each year the Goodyear Police Department celebrates the holidays with about twenty well deserving children with our annual Shop with a Cop event, made possible by a considerable donation from the Pebble Creek Home Tour. This is always our biggest and most anticipated event of the year. Traditionally over 30 police department personnel join the city of Goodyear Mayor, City Council members, Explorers, volunteers, many event sponsors as well as Mr. and Mrs. Claus for this heart-warming occasion!

The events of the morning begin with a breakfast where children are paired up with a police officer. Their excitement builds as Santa makes his grand entrance! Each child along with their assigned officer have a short visit with Santa as he gives each child a generous gift card to spend that morning at Walmart. Next, an impressive procession of police vehicles with lights and sirens make their way to the Walmart on Estrella Parkway. The procession, commanding the attention of onlookers, goes on to Celebrate Life Way and past the Cancer Treatment Centers of America, a major event sponsor, where holiday cheer is spread to the patients and staff at the hospital.

Finally, the grand arrival at Walmart! There is always great joy as smiling faces enter Walmart where excited employees await to assist these special shoppers. Shopping carts and hearts are overfilled with joy as children pick out their treasures. Shop with a Cop is a favorite annual tradition at the Goodyear Police Department and another great example of community policing.

You Are Not Alone (YANA)

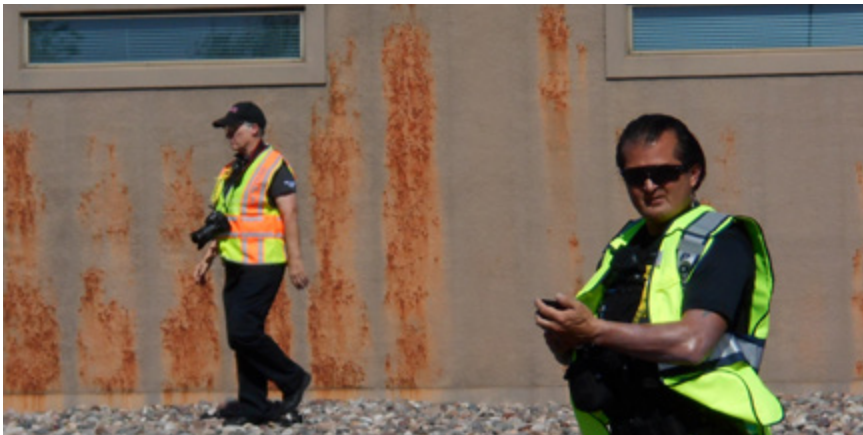
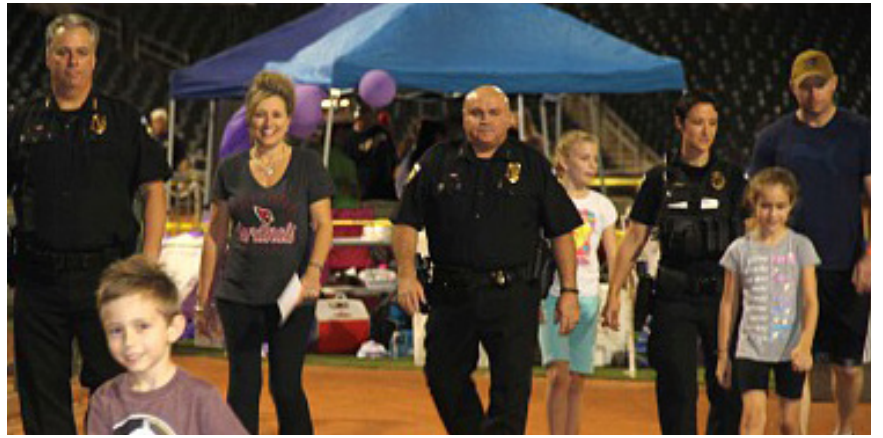
YANA is a free program offered by the Goodyear Police Department's Volunteers in Police Service. This program provides regular phone calls and home visits to seniors who have limited family or community contacts. Seniors can also call the YANA program for help finding specific services and resources. YANA promotes peace of mind and a sense of security for elderly residents. It's a great resource for disabled seniors who enjoy the independence of living on their own, but have no friends or family members nearby to check on them regularly.

The Community Services Unit coordinated or participated in the following events during 2016: SkyKids, Lids on Kids, Crime Free Multi Housing Training, Tip-A-Cop, Citizens' Academy, Coffee With A Cop, Shop With A Cop, Relay for Life, 911 Memorial Pancake Breakfast, Public Safety Days, GAIN, Make a Difference Day, and Operation Christmas Child.

Goodyear Police Honor Guard

Sgt. Eric Webster also leads the department's Honor Guard, which is a ceremonial police unit dedicated to upholding the highest values and traditions of the men and women of law enforcement. Officers of the Honor Guard are committed to representing the city of Goodyear and their law enforcement family locally, at the state level and nationally. The Guard's priority is to honor our fallen officers and firefighters who have made the ultimate sacrifice on duty. The Color Guard forms the core of the Honor Guard's activity by proudly displaying the National Color, State Color and Organizational Color at various events such as Major League Baseball games, city of Goodyear events, and other public gatherings. The presentation of colors is customary at the opening of patriotic and sporting events and is often accompanied by the playing of our national anthem. In addition to Sgt. Webster, the team is comprised of Sgt. Brad Hardin, Sgt. Ryan McCarthy, Officer Ruben Baca and Officer Marcus Patterson.











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