



HUD PY21

# Consolidated Annual Performance and Evaluation Report (CAPER)





## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

PY21 CDBG funds supported the completion of phase I of the City's first-ever Community & Neighborhood Services Master Plan. Phase I focused on Human Services and identified the service delivery system and four categories of priority services to be explored and piloted over the course of the next five years.

Funds also supported a community facilities and improvements project to remove approximately 40 streetlights, install approximately 84 new LED luminaires with poles, as well as, add new bollard pathway lighting. This project remains underway. There were some construction delays due to COVID illness and supply chain issues and the contractor is still awaiting materials for the bollards. Posts are expected to be electrified and the bollards delivered by the end of August 2022. Old poles are slated for removal and property will be restored in September. The supplier has communicated a late September delivery of the meters that run the bollards. The bollards are expected to be installed and operational, completing the project by late September/early October 2022.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Direct Financial Assistance to Homebuyers	Households Assisted	5	0	0.00%			
Community Facilities and Improvements	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	0	0.00%	500	0	0.00%
Economic Development	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	2	0	0.00%			
Program Administration	Program Administration	CDBG: \$	Other	Other	5	0	0.00%	1	0	0.00%
Public Services	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	0	0.00%			

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The North Subdivisions Streetlight project, an area-benefit community facilities and improvements initiative, remains underway after suffering COVID and supply chain-related construction delays. Posts are expected to be electrified and the bollards delivered by the end of August 2022. Old poles are slated for removal and property will be restored in September. The supplier has communicated a late September delivery of the meters that run the bollards. The bollards are expected to be installed and operational, completing the project by late September/early October 2022.

Completion of this project will result in improved safety and quality of life for an estimated 500 households the specifics of which will be reported on at the conclusion of the project in the next CAPER.

Phase I of the City’s first-ever Community & Neighborhood Services Master Plan identified the service delivery system, itself, and four categories of priority services to be explored and piloted over the course of the next five years:

- Basic Needs
- Mental Health
- Sustainable Income; and
- Transportation.

The Plan includes recommendations in each of these service areas, prioritized based on need and on the capacity of the service delivery system to successfully implement these programs. The Plan will have a direct impact on the City’s ability to meet the needs of our most vulnerable community members through public services.

**CR-10 - Racial and Ethnic composition of families assisted**

**Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)**

	<b>CDBG</b>
White	0
Black or African American	0
Asian	0
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	0
<b>Total</b>	<b>0</b>
Hispanic	0
Not Hispanic	0

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

**Narrative**

The City has not yet completed this activity due to supply chain issues. Accomplishment data will appear in next year’s CAPER.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	429,038	

Table 3 - Resources Made Available

### Narrative

The City expended \$48,000 of the \$429,038 PY21 CDBG allocation. Expended funds were used to complete Phase I of the Community & Neighborhood Services Master Plan, which was unanimously adopted by City Council on December 13, 2021.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description

Table 4 – Identify the geographic distribution and location of investments

### Narrative

New to CDBG entitlement, the city of Goodyear has not identified target neighborhoods. All CDBG investments have been citywide in nature. Phase I of the Community & Neighborhood Services Master Plan was unanimously adopted by City Council December on 13, 2021. The community facilities and improvements streetlight project remains underway.

The City did not identify any specific target areas in the 5-year Consolidated Plan. All CDBG investments are made citywide, and may benefit low-and-moderate income people living in any area of the city, or specific areas where larger percentages of low-and-moderate income people reside. The streetlight project remains underway and is located in a low-and-moderate income area.

One hundred percent of project funds were used citywide.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

The Community & Neighborhood Services Master Plan will be informing a variety of General Fund-funded pilot projects, including two that launched during the reporting period:

### **1. GoodyearCares Navigator:**

*FY2021-2022 General Fund Resources Made Available: \$150,000*

*FY2021-2022 General Fund Resources Expended: \$38,035.50*

The primary purpose of this program is to help low- and moderate-income Goodyear residents navigate the myriad of human and social services. Responsible for introducing appropriate interventions, positively impacting a resident's ability to navigate his/her crisis, the Navigator, housed in the city of Goodyear:

- Engages residents who have an acute need for services;
- Connects residents to appropriate providers and provides technical/application assistance and advocacy support as needed; and
- Conducts regular follow-up sessions to facilitate success and documents progress in achieving resident goals.

Between February 2022-June 2022, the Navigator provided assistance to more than 53 Goodyear residents. The primary nature of assistance being sought by residents working with the Navigator is emergency utility, rent, or mortgage assistance. These emergency financial assistance programs are managed by the County and delivered through the local Community Action Program office in Avondale.

### **2. Home Repair/Rehabilitation:**

*FY2021-2022 General Fund Resources Made Available: \$250,000*

*FY2021-2022 General Fund Resources Expended: \$0*

The primary goal of the city of Goodyear's Home Repair/Rehabilitation Program is to improve the housing stock for low-to-moderate income families residing within the City.

There are five primary objectives to these effort:s (1) to stabilize and enhance the neighborhood; (2) to provide safe, sanitary, energy efficient housing for low to moderate income homeowners; (3) to overcome slum and blight conditions by reducing zoning violations; (4) assist lower-income households with financial

stability by alleviating the burden of cost-prohibitive home repairs and promoting energy efficiency and sustainability when possible; and (5) to increase maintenance standards within the neighborhood.

Launched in April 2022, the City received 12 pre-applications. As of June 30, 2022, three completed applications had been approved; one pre-application was declined because the resident was not a Goodyear resident and two were withdrawn by the applicants. The GoodyearCares Navigator is actively working with two residents to complete the application process. The remaining individuals who had submitted pre-applications were offered an opportunity to move forward in the application process but have not yet acted on the invitation.

Both projects address affordable housing and public services needs of Goodyear residents.

No publicly owned land or property located within the jurisdiction were used to address the needs identified in the Plan.

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

Table 6 – Number of Households Supported

### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City did not invest PY21 CDBG funds in affordable housing activities. As a result, CDBG funds did not support households through rental assistance or the production, rehabilitation, or acquisition of housing units.

### Discuss how these outcomes will impact future annual action plans.

While the City did not invest PY21 CDBG funds in affordable housing activities, the North Subdivisions neighborhood will be consulted as a part of the upcoming Neighborhood Phase of the City's Community & Neighborhood Services Master Plan (Phase II). We anticipate additional potential projects to surface as a result of this public engagement.

We also anticipate that supply chain issues will continue to impact progress on future construction projects.



**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

<b>Number of Households Served</b>	<b>CDBG Actual</b>	<b>HOME Actual</b>
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Table 7 – Number of Households Served**

### **Narrative Information**

The activities undertaken during the program year were done on an area-wide benefit. Information on income by family size was not required to determine eligibility.

## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The Goodyear Police Department, through the Homeless Outreach Team (HOT), has continued its proactive approach to establishing trusting community relationships and providing referrals to local and regional resources and shelter options to address specific needs. Individual needs are assessed by providers of homelessness services upon referral.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The Goodyear Police Department, through the Homeless Outreach Team (HOT), continued its proactive approach to establishing trusting community relationships and providing referrals to regional resources and shelter options to address specific needs. In addition, the I-HELP program provided overnight emergency shelter and case management to assist people experiencing homelessness move from crisis to stability.

### **Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

Individuals and families have had access to regional homelessness prevention resources across a continuum based on the immediacy of their risk, current housing situation, and family resources. The type of services varies by funding source, and ranged from mortgage, rent and utility assistance only to prevention assistance (transportation, vehicle repair, daycare, etc.) designed to promote housing stability. People being discharged from a publicly-funded institution of care also had access to these resources along with specialized coordination of services through nonprofit agencies that address the risk of homelessness among the re-entry population. Family assistance may have also been made available from schools through McKinney-Vento funds that provide transportation, school supplies, free breakfast and lunch, case management/advocacy, and other services.

### **Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The Phoenix Rescue Mission worked with the Goodyear Police Department Homeless Outreach Team to continuously engage people experiencing chronic homelessness in Goodyear to build trust and rapport. Many individuals they engage are struggling with addiction and mental health issues and are in need of support to acquire stable housing and social security benefits as they are unable to maintain steady employment.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

### **Actions taken to provide assistance to troubled PHAs**

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

In an effort to further identify and address local barriers to affordable housing and residential development the City procured a consultant to assist with Phase II of the Community & Neighborhood Services Master Plan which will assess the current conditions of some of the city's oldest neighborhoods (e.g., crime, maintenance, property value, lighting) and housing conditions, evaluate the potential benefits of revitalization activities, and assess the need for increased maintenance and city services for certain neighborhoods with unique traits or challenges. Specifically, neighborhoods that will be included in the plan are Canada Village, Cottonflower, Historic Goodyear, North Subdivision, and Wildflower.

The City also began the process of updating its General Plan. The General Plan 2035 will outline a desired community vision and actions for the City to implement future physical, economic and social decisions. The plan will address community issues across the full spectrum of the built environment from land use and growth to infrastructure and parks.

**Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

The greatest obstacles to meeting underserved needs remain insufficient funding and an emerging delivery system. To some degree, staffing issues in the regional Community Action Program (CAP) office have also contributed to long wait times for applicants to be evaluated and receive funding.

The GoodyearCares Navigator position, launched in the past year, is designed to aid residents with the complex and cumbersome application and help ensure applicants are document-ready when they do get assigned to a CAP case worker, mitigating the risk for further delays. When assisting residents, the Navigator is also able to begin collecting data helpful in identifying gaps or underserved groups. Findings will be shared to inform the private sector's ability to provide market-based solutions.

Additionally, the City launched a pilot Home Repair/Rehabilitation program, funded by the General Fund, to help low-income Goodyear residents who had previously initiated application with Maricopa County but been placed on a waiting list while the County program awaited additional funding. As of June 30, 2022, the City has been able to approve three applications for construction.

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The City requires its contractors and subcontractors to test for lead-based paint on any structure that is proposed for home repair/rehabilitation and that was built before 1978, even while using General Fund for the program. Notices and requirements regarding testing and removal of lead-based paint are provided to Home Repair/Rehabilitation program participants and contractors.

### **Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

Through Community Funding grants, the City continues its General Fund investment in services that promote the stabilization of people in crisis and access to economic opportunity as a forerunner to their movement out of poverty, via grants to non-profit organizations serving Goodyear residents.

### **Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The GoodyearCares Navigator program is designed to increase administrative efficiencies thus improving the delivery system. The data collected as a part of this process will be shared to inform the private sector expansion of services available to Goodyear residents.

A contractor has been retained to conduct Phase II of the Community & Neighborhood Services Master Plan, which will assess the current conditions of the Canada Village, Cottonflower, Historic Goodyear, North Subdivision, and Wildflower neighborhoods (e.g., crime, maintenance, property value, lighting) and housing conditions, evaluate the potential benefits of revitalization activities, and assess the need for increased maintenance and city services.

### **Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The City convened eleven meetings of the Faith and Community Roundtable to facilitate trust and expand the collaborative mindset that honors the contributions, needs and perspectives of local service providers. Participating providers include public and private housing and social service agencies.

### **Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The City of Goodyear is part of the Maricopa County Regional Analysis of Impediments to Fair Housing Choice adopted April 21, 2020. To address impediments to fair housing choice identified in the Maricopa County Regional Analysis of Impediments to Fair Housing Choice, the City:

1. Has reviewed Goodyear fair housing complaints data from HUD to identify any patterns in lending discrimination, failure to make reasonable accommodations, and other discriminatory patterns to identify the need for local investments in education, public services and other vital community investments.

The City has received fair housing complaint data from HUD. Between 8/20/2021-8/2022, HUD received a total of five inquires. None of the inquires were determined to be valid.

The City remains committed to examining this data and stands ready to identify any patterns in lending discrimination, failure to make reasonable accommodations, and other discriminatory patterns that may detect a need for local investments in education, public services or other vital community investments.

2. Is in the process of assessing conditions in LMI neighborhoods to identify vital community investments. Specifically,

Phase II of the Community and Neighborhood Services Master Plan addresses neighborhoods and is expected to be complete by

3. Attempted to promote fair housing education by providing information, participating with neighboring jurisdictions to promote fair housing education, and examining opportunities to provide financial literacy classes for prospective homebuyers.

Unfortunately, the City's planned fair housing education slated for April 2022 had to be rescheduled due to a last minute schedule conflict for the presenter. It has been rescheduled for October 2022.

The City is committed to its participation in the regional effort to address impediments to fair housing choice and will report information to Maricopa County.



## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

Goodyear is a new entitlement community. During the program year, monitoring policies, standards, and procedures were developed.

The City routinely monitors the activities that are being undertaken as a part of the North Subdivision Streetlight construction. The procurement process included sealed bid competition with labor standards information and Section 3 incorporated into the bid.

Davis Bacon interviews were conducted as required.

## **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The CAPER was posted to the City's website on August 31, 2022 and remained open to public comment through September 23, 2022. In addition to being advertised on the City's website at [goodyearaz.gov/cdbg](http://goodyearaz.gov/cdbg), the public comment period was advertised in the Arizona Republic on August 31, 2022. No public comments were received.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

We are satisfied with the way our first year of implementation is going. No changes were made to program objectives and no changes are called for.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

## CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

<b>Total Labor Hours</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Total Number of Activities	1	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

**Table 8 – Total Labor Hours**

<b>Qualitative Efforts - Number of Activities by Program</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	1				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0				
Held one or more job fairs.	1				
Provided or connected residents with supportive services that can provide direct services or referrals.	1				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0				
Assisted residents with finding child care.	0				
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	0				
Assisted residents to obtain financial literacy training and/or coaching.	1				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	0				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	1				
Other.	0				

**Table 9 – Qualitative Efforts - Number of Activities by Program**

## Narrative

1. Martell, prime contractor on the North Subdivisions Streetlight project provided direct, on-the job training to nine individuals.

2. In partnership with Career Connectors and the cities of Avondale and Buckeye, the city of Goodyear Economic Development Department hosted the Southwest Valley Job-A-Palooza on February 17, 2022.

Ten Goodyear businesses hosted virtual “booths” and Franklin Pierce University participated as an educational partner.

The event generated more than 350 local job seeker sign-ups, and 170 logged in to participate the day of the event. Job seekers were able to upload a resume and post a link to their LinkedIn profile for companies to browse ahead of time.

3. The GoodyearCares Navigator provided or connected more than 53 residents with supportive services that can provide direct services or referrals. The types of needs addressed included:

- Affordable Internet (1 request)
- Food Programs (1 request)
- Home Rehabilitation/Home Repairs (9 requests)
- Housing (3 requests)
- Mortgage Assistance (1 request)
- Rental Assistance (17 requests)
- Utility Assistance (34 requests)

The City’s GoodyearCares page on the website (<http://www.goodyearaz.gov/help>) links to Arizona 2-1-1 and other city partners that meet the needs of low- mod-income individuals, offering a 24-hour information and referral portal. The Faith & Community Roundtable meeting summary spotlights one randomly selected partner per month. The Good Neighbor Alert e-newsletter promoted the Volunteer Income Tax preparation Assistance (VITA) program in March 2022.

4. A representative from the City’s economic development department reached out to Arizona at Work regarding job fairs and referral opportunities and toured the Glendale location.