



HUD PY23

Consolidated Annual Performance and Evaluation Report (CAPER)



CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan.

91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Goodyear has just completed its third year as an entitlement community. The city is pleased to report that the PY22 public facility activity was completed in November 2023 and a dignitary and media open house was hosted on February 22, 2024. A new partnership emerged from the open house. After seeing the computer lab setup at the open house, the Goodyear Workforce Development Coordinator has been hosting in-person training supporting residents of the domestic violence shelter with resume writing and interviewing skill development, in addition to the services provided to residents and their families by New Life Center.

We were grateful for the administrative support by the consultant retained to provide the subrecipient with technical assistance and are satisfied with the overall implementation of the award.

The Notice to Proceed on the PY23 public facilities activity, accessible improvements and a ramada at Palmateer Park, was issued in March 2024. Materials were ordered with an estimated delivery date of July 2024. The activity is on track.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Direct Financial Assistance to Homebuyers	Households Assisted	5	0	0.00%			
Community Facilities and Improvements	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	1665	83.25%	2000	0	0.00%
Economic Development	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	2	0	0.00%			
Program Administration	Program Administration	CDBG: \$	Other	Other	5	0	0.00%	1	0	0.00%

Public Services	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	0	0.00%			
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

CDBG entitlement funds were used to complete the renovation of a child development center at Goodyear's local domestic violence shelter and to procure materials for the accessible playground and ramada to be installed at Palmateer Park in the Historic Goodyear neighborhood.

The City's CDBG investments align with those indicated in the five-year Consolidated Plan, the highest priorities of which were 1) Community Facilities and Improvements and 2) Public Services. The city has invested CDBG funds in Community Facilities and Improvements and continues to utilize General Funds for public services.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	37
Black or African American	93
Asian	1
American Indian or American Native	7
Native Hawaiian or Other Pacific Islander	1
Total	139
Hispanic	46
Not Hispanic	0

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

In total 267 individuals were served during the reporting period. The actual number of individuals assisted is lower than what had been proposed because participants are staying in the shelter longer than 120 days, and more single survivors are presenting. Although each casita can house four (4) people, when a single survivor arrives, three (3) beds remain unoccupied, as singles are not paired together.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	397,718	465,227

Table 3 - Resources Made Available

Narrative

The City expended \$465,227.31 during the period. Expended funds were used to provide technical assistance to the PY22 subrecipient and for assistance preparing the PY24 annual plan. The City also joined the National Community Development Association and looks forward to realizing association benefits, such as training and a nationwide network of community development professionals.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	100	100	All funds were invested in citywide projects.

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City did not identify specific target areas in the five-year Consolidated Plan. All CDBG investments are made citywide and may benefit low-and-moderate-income people living in any area of the city, or specific areas where larger percentages of low-and-moderate-income people reside.

The Palmetteer Park improvements occurred in an Area Benefit community, the Historic Goodyear neighborhood. The project will be reported on in the next CAPER.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

No publicly owned land or property located within the jurisdiction were used to address the needs identified in the Plan. General funds were leveraged to support projects addressing affordable housing, economic development, and public services needs of Goodyear residents.

Goodyear is committed to working regionally to reduce homelessness, increasing safe housing options, and supporting diverse partnerships to address homelessness and committed the following resources during the reporting period:

- \$10,000 to support an agreement with Phoenix Rescue Mission to provide street outreach services
- \$368,000 to staff the Homeless Outreach Team (HOT) consisting of two Police Officers and one shared Sergeant
- \$50,795 to share the cost of a workforce development coordinator to be located in Goodyear with Maricopa County Human Services

Community Funding grants were made to A New Leaf, Agua Fria Food and Clothing Bank, All Faith Community Services, Area Agency on Aging, AZ Community Impact, Big Brothers Big Sisters of Central Arizona, Boys & Girls Clubs of the Valley (BGCAZ), Central Arizona Shelter Services, Community Legal Services, Helping Families In Need, Hope Community Services, Lutheran Social Services of the Southwest, Mission of Mercy, and Women 4 Women Tempe totaling \$120,000.

Participation in the Regional Homelessness Coordination Team by the Assistant to the City Manager and the Grants & Neighborhood Services Supervisor is estimated at \$17,432 in-kind.

The following pilot initiatives, informed by the Community & Neighborhood Services Master Plan, continued in the reporting period:

- GoodyearCares Navigator: \$ 85,186 FY2023-2024 General Fund Resources Expended
- Home Repair/Rehabilitation: \$ 135,937 FY2023-2024 General Fund Resources Expended
- Mental Health Pilot Program: \$46,2667 FY2023-2024 General Fund Resources Expended

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Goodyear did not use CDBG entitlement funds to support homeless resources or prevention efforts, nor affordable housing. As a result, CDBG funds did not support households through rental assistance or the production, rehabilitation, or acquisition of housing units.

Discuss how these outcomes will impact future annual action plans.

There is no foreseeable impact on future annual action plans at this time.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
Total	0	0

Table 7 – Number of Households Served

Narrative Information

Goodyear did not use CDBG entitlement funds to support homeless resources or prevention efforts, nor affordable housing. The CDBG activities that were undertaken during the program year were done on an area-wide benefit. Information on income by family size was not required to determine eligibility.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Goodyear Police Department, through the Homeless Outreach Team (HOT), has continued its proactive approach to establishing trusting community relationships and providing referrals to local and regional resources and shelter options to address specific needs. Individual needs were assessed by providers of homelessness services upon referral.

Addressing the emergency shelter and transitional housing needs of homeless persons

The Goodyear Police Department, through the Homeless Outreach Team (HOT) and a contract with Phoenix Rescue Mission, continued its proactive approach to establishing trusting community relationships and providing referrals to regional resources and shelter options to address specific needs. In addition, the I-HELP program, administered by Lutheran Social Services of the Southwest, provided overnight emergency shelter and case management to assist people experiencing homelessness move from crisis to stability.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Individuals and families have had access to regional homelessness prevention resources across a continuum based on the immediacy of their risk, current housing situation, and family resources. The type of services varied by funding source, and ranged from mortgage, rent and utility assistance only to prevention assistance (transportation, vehicle repair, daycare, etc.) designed to promote housing stability. People being discharged from a publicly-funded institution of care also had access to these resources along with specialized coordination of services through nonprofit agencies that address the risk of homelessness among the re-entry population. Family assistance may have also been made available from schools through McKinney-Vento funds that provide transportation, school supplies, free breakfast and lunch, case management/advocacy, and other services

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that

individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The Phoenix Rescue Mission worked with the Goodyear Police Department Homeless Outreach Team to continuously engage people experiencing chronic homelessness in Goodyear to build trust and rapport. Many individuals they engage are struggling with addiction and mental health issues and are in need of support to acquire stable housing and social security benefits as they are unable to maintain steady employment.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

Actions taken to provide assistance to troubled PHAs

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The voters of Goodyear approved the Goodyear General Plan 2035 on May 21, 2024. The General Plan includes multiple policies and actions to celebrate the city's cultural assets and invite development that creates memorable places of lasting value. The General Plan includes the following policies and recommended actions:

- Preparing a comprehensive update to the city's Zoning Ordinance and other supporting city codes and ordinances, including: effective development standards that correspond with changing housing and market trends, and accommodate desired employment clusters and small businesses; and inclusionary zoning practices or incentives that require or encourage the construction of workforce housing.
- Completing a comprehensive housing study to assess housing needs and establish a housing strategy to address those needs.
- Seeking out grants and establishing programs that will assist the city in eliminating substandard housing conditions, improving housing quality and affordability, and promoting home ownership.
- Evaluating the city's policies and enforcement related to rental housing (e.g., rental registration).
- Encouraging a range of housing types, price points, and sizes to meet the needs of all ages, incomes, and lifestyles.
- Providing a wide range of housing opportunities and compact walkable neighborhoods within the vicinity of existing and planned transit routes.
- Protecting the character, integrity, and stability of neighborhoods where people of all ages can live. Locating senior housing or assisted living housing near services and transit stations.
- Encouraging the integration of varied housing models, architectural styles and form, streetscapes, signage, common landscaped areas, and other character-defining features that contribute to a distinct neighborhood identity.
- Encouraging infill development and redevelopment in established neighborhoods through flexible standards and other regulatory incentives, while ensuring development matches or exceeds the quality of adjacent existing development
- Encouraging an equitable mix of quality and compatible housing types and price ranges in numerous areas throughout the city that adequately meets the needs of current and prospective residents and workers of all incomes and ages.
- Partnering with developers to integrate diversity of housing types into large master planned communities.

- Concentrating higher-density housing in areas with access to existing or planned high-frequency transit, major employment centers, existing infrastructure, and other services.
- Collaborating with local and regional partners on development of programs and resources to prevent residents from becoming homeless and facilitate the provision of expanded housing for vulnerable populations, including the elderly and those transitioning away from homelessness.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

While Goodyear remains open to using CDBG funds for public services in the future, the City has been leveraging General Fund-funded initiatives such as the Community Funding program and various pilot programs identified in phase I of the Community & Neighborhood Services Master Plan to expand available services to Goodyear residents. Examples of pilot programs that have been in place during the reporting program include:

GoodyearCares Navigator:

GoodyearCares Navigator: The primary purpose of this program is to help low- and moderate-income Goodyear residents navigate the myriad of human and social services. Responsible for introducing appropriate interventions, positively impacting a resident's ability to navigate his/her crisis, the Navigator, housed in the city of Goodyear: Engages residents who have an acute need for services; Connects residents to appropriate providers and provides technical/application assistance and advocacy support as needed; and conducts regular follow-up sessions to facilitate success and documents progress in achieving resident goals. The GoodyearCares Navigator opened 135 new cases in FY24. Of these cases, 70% were for Goodyear residents. The Navigator's average weekly caseload is 53 open cases. After making a referral, the Navigator confirmed that 46% of the cases were successfully completed, with the resident having no further needs. Fourteen percent of the cases were unable to be verified due to the Navigator's inability to reach the resident for further follow-up, and 40% of the cases remained in progress at the conclusion of the measurement period. The average duration of a completed case was 85 days. Throughout the time that a case is open, the Navigator has multiple forms of communication with residents and referral agencies via phone, text, email and/or in person, accounting for more than 1,833 unique interactions with residents and referral agencies. The Top Needs Requested: Utility Assistance, Home Repair, Rent/Mortgage Assistance.

Home Repair/Rehabilitation:

The primary goal of the city of Goodyear's Home Repair/Rehabilitation Program is to improve the housing stock for low-to-moderate income families residing within the city. There are five primary objectives to these efforts: (1) to stabilize and enhance the neighborhood; (2) to provide safe, sanitary, energy efficient housing for low to moderate income homeowners; (3) to overcome slum and blight conditions by reducing zoning violations; (4) assist lower-income households with financial stability by alleviating the burden of cost prohibitive home repairs and promoting energy efficiency and sustainability when possible; and (5) to increase maintenance standards within the neighborhood. Thirteen resident applications were approved for rehabilitation during the measurement period. Several applications are in the pipeline.

Mental Health Pilot Program:

On May 24, 2023, the City launched a pilot program to increase access to evidence-based and trauma-informed mental health and/or substance use/misuse services provided to Goodyear residents within the city of Goodyear limits. Through a \$200,000 contract with Trauma Recovery Services of AZ, the City will pay out-of-pocket expense for up to ten session for individuals where the cost is a barrier to accessing mental health services. Licensed behavioral health professionals and/or certified peer support specialists working under a license will deliver individual, couples, family and/or group Telehealth therapy at no cost to the individual. The contract concluded and was not renewed due to low usage.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City requires its contractors and subcontractors to test for lead-based paint on any structure that is proposed for home repair/rehabilitation and that was built before 1978, even while using General Fund for the program. Notices and requirements regarding testing and removal of lead-based paint are provided to Home Repair/Rehabilitation program participants and contractors

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Through Community Funding grants, the City continues its General Fund investment in services that promote the stabilization of people in crisis and access to economic opportunity as a forerunner to their movement out of poverty, via grants to non-profit organizations serving Goodyear residents.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The GoodyearCares Navigator program is designed to increase administrative efficiencies thus improving the delivery system. Two years of data have been collected. The intention is for data collected as a part of this process to be shared with the private sector to inform expansion of services available to Goodyear residents. One example of how this data is shared is the September 10, 2024, Faith & Community Roundtable meeting.

Other examples of objectives and actions identified in the Phase I: Human Services action plan, all at various stages of being worked on include:

- Assessing the costs and benefits of creating one or more one-stop access sites that serve as community hubs or focal points that provide opportunities for neighborhood connection, community building, and programs and services that increase resident resiliency, and comparing these costs and benefits to the costs and benefits of providing mobile services.
- Issuing a call for pilot programs that incorporate participant-driven services and show promise for future creativity and innovation within the context of locally-defined outcomes and evaluation.
- Creating a human services commission.
- Increasing engagement with economic mobility coaches.

- Increasing access to alternative service-delivery methods to reduce reliance on transportation solutions.
- Increasing the number of low-income Goodyear residents participating in business formation, higher education, and employment skills and job seeking programs.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City continues to convene monthly meetings of the Faith and Community Roundtable to facilitate trust and expand the collaborative mindset that honors the contributions, needs and perspectives of local service providers. Participating providers include public and private housing and social service agencies.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The city of Goodyear is part of the Maricopa County Regional Analysis of Impediments to Fair Housing Choice adopted April 21, 2020. To address impediments to fair housing choice identified in the Maricopa County Regional Analysis of Impediments to Fair Housing Choice, the City:

- Has requested Goodyear fair housing complaint data from HUD for review, to identify any discriminatory patterns. The City remains committed to examining this data and stands ready to identify any patterns in lending discrimination, failure to make reasonable accommodations, and other discriminatory patterns that may detect a need for local investments in education, public services or other vital community investments.
- Is committed to completing Phase III ("Housing") of the Community & Neighborhood Services Master Plan which will examine housing availability for a range of households and workforce members.

Fair Housing education was delivered in partnership with Southwest Fair Housing Council on October 25, 2023. The City did take part in Fair Housing Month by issuing a proclamation by the Mayor, offering an additional educational session on April 8, 2024, and announcing it in the April edition of the Good Neighbor Alert.

The City is committed to its participation in the regional effort to address impediments to fair housing choice and will report information to Maricopa County.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City is following its monitoring policies, standards, and procedures, routinely monitoring CDBG subrecipients and activities to ensure the procurement process included sealed bid competition with labor standards information and Section 3 incorporated into the bid. Davis Bacon interviews are conducted as required.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

In addition to being advertised on the City’s website at goodyearaz.gov/cdbg, the public comment period of September 9, 2024, through September 24, 2024, was advertised in the Arizona Republic on Friday, September 6, 2024. No comments were received.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

No changes to the program objectives or CDBG programs are anticipated.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours	1205.68				
Total Section 3 Worker Hours	389.18				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	0				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	1				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	1				
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.	1				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	1				
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	1				
Assisted residents to obtain financial literacy training and/or coaching.	1				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	1				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	1				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	1				
Other.					

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

Construction at New Life Center occurred from August 2023 through November 2023. Employee self-certification forms were used to track Section 3 hours for employees reflected on the payroll and a final report was submitted to the City by the Subrecipient.